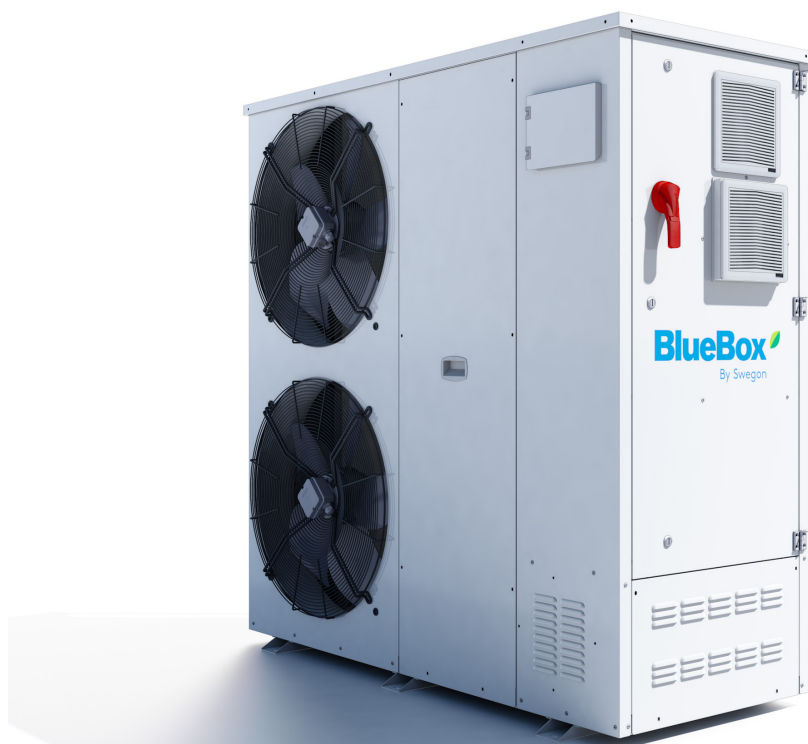


Geyser Sky

EN

Installation, use and maintenance manual

18-10-2024



BlueBox 
by Swegon

THANK YOU

Thank you for choosing our product.

It is the result of many years' experience and careful design and has been built with first-class quality materials and advanced technologies.

Declaration of conformity also guarantees that the equipment meets the requirements of the European Machinery Safety Directive.

The quality level is constantly monitored, and therefore our products are synonymous with Safety, Quality and Reliability.

Changes considered necessary for product improvement may be made to the stated data at any time without any obligation to give prior notice.

Thank you again



Read this manual carefully before installing, testing or starting this unit.

Give this manual and all complementary documentation to the operator of the system who will be responsible for keeping them so they are always available if needed.



The images and drawings contained herein are examples only.

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1 INTRODUCTION

1.1 Conformity

With regard to relevant regulations and directives, see the declaration of conformity that is an integral part of the manual.

1.2 Description

1.2.1 Symbols

A description of the main symbols used in this manual and on the labels affixed to the unit is given below.



Danger symbol; take extreme care.



Danger symbol; moving mechanical parts.



Danger symbol; live parts.



Warning symbol; important information



Note symbol; suggestions and advice



Danger sign: flammable gas.



Danger symbol: hot parts.

1.2.2 Labels

For the constructional features, available models and technical data, please refer to the Technical Catalogue.

The model, serial number, features, power supply voltage and so on are shown on the labels affixed to the unit (the following illustrations are shown only as an example).

The unit model, serial number, specifications, power voltage etc. are provided in dedicated decals.

LOGO

CE

Tipo refrigerante Type réfrigérant Refrigerant type Kältemitteltyp		IP quadro elettrico IP tableau électrique IP electrical panel IP schaltschrank	Matricola Numéro de série Serial number Seriennummer
GWP			
Max. Corrente assorbita Max. Courant absorbé Max. Absorbed current Max. Stromaufnahme		Max. Corrente di spunto Max. Courant de démarrage Max. Inrush current Max. Anlaufstrom	
Tensione-Fasi-Frequenza Tension-Phases-Fréquence Voltage-Phases-Frequency Spannung-Phasen-Frequenz		Tensione circuiti ausiliari Tension circuit auxiliaires Auxiliary circuit voltage Steuerspannung	
Numero circuiti refrigerante Nombre circuits réfrigérant Refrigerant circuit number Anzahl der Kältekreise		Gruppo Fluidi Groupe fluides Fluid Group Fluidgruppe	
TS temperatura min/max ramo: TS temperature min/max branche: TS temperature min/max branch: TS temperatur min/max zweig:		PS Press. max refrigerante ramo: PS Press. max réfrigérant branche: PS Press. max refrigerant branch: PS Druck max Kältemittel zweig:	
Press. massima circuito idraulico Press. Maxi circuit hydraulique Max. hydraulic circuit pressure Max. zulässiger Druck im Wassersystem		Data di produzione Date de production Date of manufacture Herstellungsdatum	
Carica refrigerante per circuito (kg)/Charge réfrigérant par circuit (kg) Refrigerant charge on circuit (kg)/Kältemittel Füllmenge je/Reislauf (kg)			
C1	C2	C3	C4
TON di CO2 equivalente/TON équivalent CO2/TON of CO2 equivalent/TON CO2-Äquivalent			
Contiene gas fluorurati ad effetto serra disciplinati dal protocollo di Kyoto/Contient des gaz à effet de serre fluorés relevant du protocole de Kyoto/Contains fluorinated greenhouse gases covered by the Kyoto Protocol/Enthält vom Kyoto-Protokoll erfasste fluorierte Treibhausgase.			
Manufactured by VAT IT 02481290282			

LOGO

CE

Mod.



Ser. nr.

Tipo refrigerante - Type réfrigérant - Refrigerant type -
Kältemitteltyp

Manufactured by VAT IT 02481290282



The Manufacturer adopts a continuous development policy and, in this perspective, reserves the right to make changes and improvements to the documentation and to the units without prior notice.



The Technical Catalogue, the labels placed directly on the unit and the various diagrams referred to below, must be considered an integral part of this manual.



Do not remove or alter the labels placed on the unit.

2 SAFETY

2.1 General safety precautions

Access to the area around the unit must be prevented by special guarding where this is positioned in a location that is not protected and can be reached by unqualified persons.

The equipment operator is responsible for complying with regulatory obligations.

The equipment operator is the person who has actual control over the technical operation and free access, which means the possibility of monitoring its components and their operation and the possibility of granting access to third parties.

The equipment operator has the power to decide on technical modifications, checks and repairs.

The equipment operator may give instructions to employees or to external companies for carrying out maintenance and repair operations.

Access to the unit must be granted exclusively to technicians authorised by the equipment operator.

Any operator gaining access to the unit must be authorised and qualified as specified in the local legislation and in European standards EN378-4 and EN13313. Additionally, they must have proper knowledge to perform all the activities required throughout the service life of the machine.

Access to the unit requires that the closing panels, where fitted, are removed.

On no account must unqualified personnel be allowed to enter the unit and no one should be allowed to enter before the power to it has been turned off.

The user can interact with the unit only through the control and external OK signals.

Only authorised knowledgeable personnel may access the unit in compliance with safety in the workplace regulations. At European level, refer to Council Directive 89/391/EEC of 12 June 1989 on the introduction of measures to encourage improvements in the health and safety of workers at work.

Also, knowledge and understanding of the manual are indispensable for reducing risks and for improving the health and safety of workers.

The operator must know what to do when faced with possible anomalies, malfunctions or conditions of danger to himself or others, and in any case, he must comply with the following instructions:



The unit utilises R290 (propane) as refrigerant.



Stop the unit immediately by using the emergency device.



Do not do anything that goes beyond your duties and technical knowledge.



Inform the manager immediately and do not take personal initiatives.



Before carrying out any work on the unit, make sure you have turned off the power supply to it. Refer to the section on maintenance work.



Before work is started on the unit: check for potentially flammable atmospheres; Make sure there are no possible ignition sources. Adhere to the requirements set by the local legislation and by European standards EN378-4 and EN13313.



In units with capacitors and/or inverters, certain components can remain live for several minutes even after having turned off the main switch.

Wait 10 minutes before working on the electrical parts of the unit.



Circuits supplied from external sources (made with orange cable) can remain live even after the power supply to the unit has been turned off.



Work on the unit only if there is sufficient lighting for the type of work to be carried out.

Failure to comply with the instructions in this manual and any modifications made to the unit without prior written consent, will immediately void the warranty.



The law regulating the use of stratospheric ozone depleting substances prohibits the release of refrigerant gases into the environment and obliges owners to recover and return them to the dealer or take them to special collection centres at the end of their operational life.

The refrigerant contained in the refrigerant circuit is included among the substances subject to special control regulations provided for by law and must therefore be disposed of as indicated above.

Particular care should be taken during maintenance operations in order to reduce refrigerant leaks as much as possible.



Before you open the electrical cabinet after a recent refrigerant leakage, make sure that there is no gas in the air using a gas detector.

2.1.1 Discharge of the safety valves present on the refrigeration circuit

The refrigeration circuit is always equipped with a safety valve(s) which is/are conveyed flush with the machine. The exit point and connection characteristics are indicated on the dimensional diagram of the unit.

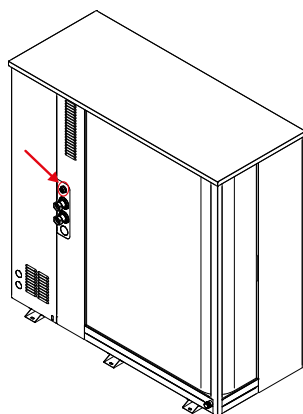


Fig. 1 Connection to convey the material exhausted from the safety valve

From the exit point flush with the machine, the discharge must be conveyed according to what is prescribed by the regulations in force (EN378-2; EN13136 or other more stringent national regulations depending on the country of installation), to a point where the discharge does not represent a risk for people and/or things. The pipe weight must not rest on the valve. The possible opening of a safety valve generates, at the point of discharge of the refrigerant into the atmosphere, a potentially dangerous area classifiable as "zone 2". The extension of this zone must be evaluated in accordance with IEC-60079-10-1.



The installation manager shall carry out a flammability assessment and a classification of the hazardous area at the site of installation, as required by standard EN378-3 and/or the national directives in force.



Always convey the discharge to areas where the jet cannot cause damage to people and/or things.



Risk of burns following contact with hot and cold parts.



The discharge from the safety valves must be conveyed via piping compliant with national and/or European directives (EN378-2; EN13136 or other more stringent national regulations depending on the country of installation) ensuring that the discharge is not close to drains, manholes and any other opening that may contain refrigerant; exhausted material must not be conveyed close to fresh air inlets, doors or similar openings; do not convey the discharge near sources of ignition as defined by EN-378-2.

According to the definition given in standard EN378-1, the site of installation of these units is defined as category III, i.e. no restriction applies as to the amount of refrigerant contained in the unit.



For the calculation and sizing of the safety valve discharge duct, refer to the EN13136 standard.

2.1.2 Atex cable glands

Cables are run into the electrical cabinet and the junction boxes of the electrically-controlled actuators in the unit by means of Atex-certified cable glands. The installed cable glands are ingress protection IP65, including II 2GD marking, protection type Ex eb IIC Gb. The certified protection level is guaranteed if they are tightened correctly.

The tightening torque recommended by the supplier must be checked at the time of installation and at periodic intervals. The time interval required for the checks is specified in the chapter on maintenance.

The table below shows some technical data about the various types installed in the units.

Threading	Mounting hole	Lead cable diameter (min-max)	Key	Threading length	Tightening torque "T"
	(mm)	(mm)	(mm)	(mm)	(Nm)
Pg 7	12,5	3,5 - 6,5	15	8	2,7
Pg 9	15,5	6,5 - 8	19	8	7,5
Pg 11	19	8 - 10	22	8	7,5
Pg 13	20,5	9 - 12	24	9	7,5
Pg 16	22,5	10 - 14	27	10	7,5
Pg 21	29	14 - 18	33	12	12
Pg 29	37	18 - 22	42	12	12
Pg 36	47	22 - 32	53	14	18
Pg 42	54	28 - 38	60	14	25
Pg 48	60	38 - 45	66	15	25



Cable glands with threading PG11 onwards pose a hazard of electrostatic charges. They must be cleaned with antistatic cloths.

2.1.3 Emergency stop

In case of emergency, an immediate stop is carried out using the red disconnecting switch/master switch on the electrical control panel by turning it to 0. When it is turned to 0, the disconnecting switch turns off the power to the whole unit.



The main disconnect switch/master switch, used to electrically isolate the unit, is also intended for use as an emergency device and it is only in an emergency that it should be used to stop the unit. Except the case of an emergency stop, the unit must be stopped using its control software.

2.1.4 Double safety valve option

When they are released from the factory, the shut-off elements in the safety valves, if any, are open and protected by a tamper-proof seal.

When the DSV (Double Safety Valve) option is featured, the shut-off elements in the safety valves are set up in the factory in such way that a safety valve is open and the corresponding backup valve is closed. The shut-off elements are protected by a tamper-proof seal.

When work (testing, switching, replacement, etc.) is required on the safety valves, the relevant shut-off elements have to be protected using a tamper-proof seal after work is completed.



If work needs to be performed on valves ducted outside, a check must be made that the ducted valve is the open valve.

2.2 Basic rules

All units are designed and manufactured in accordance with the applicable European Directives that are referenced in the declaration of conformity.

To ensure maximum safety, in order to prevent possible risks, follow the instructions below:

- this product contains pressurised vessels, live components, moving mechanical parts and very hot and cold surfaces that, in certain situations, can pose a risk: all maintenance work must be carried out by skilled personnel equipped with the necessary qualifications in accordance with current regulations. Before carrying out any operation, make sure that the personnel in charge has full knowledge of the documentation supplied with the unit.
- always have a copy of the documentation near the unit.
- The operations indicated in this manual must be integrated with the procedures indicated in the user instruction manuals of the other systems and devices incorporated in the unit. The manuals contain all the necessary information for safely managing the devices and the possible operating modes.
- use suitable protection (gloves, hard hat, protective glasses, safety shoes, etc.) for all maintenance or control operations carried out on the unit.
- Do not wear loose clothing, ties, chains, watches, etc., which can get caught in the moving parts of the unit.
- always use tools and protective equipment in excellent condition.
- The compressors and delivery gas pipes are at high temperature. Therefore, when working in the immediate vicinity, be careful to avoid touching any components of the unit without suitable protection.
- do not work in the discharge trajectory of the safety valves.
- if the units are positioned in unprotected places which can easily be reached by unqualified persons, suitable protection devices must be installed.
- the user must consult the installation and use system manuals, incorporated and attached to this manual.
- there may be potential risks that are not obvious. Warnings and signals are therefore displayed on the unit.
- Do not remove the warnings.

It is expressly forbidden to:

- remove or disable the safety guards;
- tamper with and/or modify, even partially, the safety devices installed on the unit.

If there are alarm warnings and consequent tripping of the safety devices, the user must call in skilled maintenance technicians to fix the problem immediately.



An accident can lead to serious injury or death.

The safety devices must be tested according to the guidelines in this manual.

The manufacturer does not assume any liability for damage/injury to persons, pets or objects arising from the re-use of individual parts of the unit for functions or assembly situations different from the original ones. Tampering with/unauthorised replacement of one or more parts of the unit is prohibited.

The use of accessories, tools or consumables other than those recommended by the Manufacturer relieves the latter from civil and criminal liability.

Deactivation and scrapping of the unit must be carried out only by suitably trained and equipped personnel.



The units do not fall within the scope of Directive 2014/34/EU of the European Parliament and of the Council, of 26 February 2014, on the approximation of the laws of the Member States relating to equipment and protective systems intended for use in potentially explosive atmospheres.

2.2.1 Water flow rate at the heat exchangers

It is necessary to ensure that the water flow rate during operation is no higher than 1.5 times and no lower than 0.5 times the nominal flow rate of the unit stated in the Technical Catalogue.



In any case, refer to the specific Technical Catalogue for the allowed conditions for water flow in and out of the exchangers.

2.2.2 Water composition

Dissolved substances in the water can cause corrosion in the heat exchangers.

It is mandatory to make sure the parameters of the water comply with the following table:

Description	Values
Total hardness	2,0 ÷ 6,0 °f
	1,2 ÷ 3,4 °d
Langelier index	- 0,4 ÷ 0,4
pH	7,5 ÷ 8,5
Electrical conductivity	10÷500 µS/cm
Organic elements	-
Hydrogen carbonate (HCO ₃ ⁻)	70 ÷ 300 ppm
Sulphates (SO ₄ ²⁻)	< 50 ppm
Hydrogen carbonate / Sulphates (HCO ₃ ⁻ /SO ₄ ²⁻)	> 1
Chlorides (Cl ⁻)	< 50 ppm
Nitrates (NO ₃ ⁻)	< 50 ppm
Hydrogen sulphide (H ₂ S)	< 0,05 ppm
Ammonia (NH ₃)	< 0,05 ppm
Sulphites (SO ₃ ⁻), free chlorine (Cl ₂)	< 1 ppm
Carbon dioxide (CO ₂)	< 5 ppm
Metal cations	< 0,2 ppm
Manganese ions (Mn ⁺⁺)	< 0,2 ppm
Iron ions (Fe ²⁺ , Fe ³⁺)	< 0,2 ppm
Iron + Manganese	< 0,4 ppm
Phosphates (PO ₄ ³⁻)	< 2 ppm
Oxygen	< 0,1 ppm

ppm = mg/l

The use of water with values above the limits stated in the table will immediately void the warranty.

It is mandatory to include a system for eliminating possible organic substances in the water that could pass through the filter and settle in the heat exchangers, which would lead to malfunctioning and/or breakage over time.

The use of water containing organic substances will immediately void the warranty.

2.2.3 Minimum water content in the system

For correct operation of the unit, it is necessary to ensure a buffering on the system such as to comply with the minimum operating time considering the greater between the minimum OFF time and the minimum ON time.

In short, these contribute to limiting the number of times the compressors are switched on per hour and to preventing undesired deviations from the set point of the delivered water temperature.

The following experimental formula allows the minimum water volume of the system to be calculated:

$$v = \frac{P_{tot}}{N} \cdot 1000 \cdot \frac{\Delta\tau}{\Delta T \cdot \rho \cdot C_p} \cdot Fm + P_{tot} \cdot K_1$$

where

v = Minimum water content of the system [l]

P_{tot} = Total refrigeration capacity [kW]

N = N° of capacity reduction steps

$\Delta\tau$ = Time interval – the greater between minimum OFF time and minimum ON time [s]

ΔT = Allowed differential on the water temperature [°C](unless specified, this is 2.5°C)

ρ = Water density 1000 [kg / ³]

C_p = Specific heat of water 4.186 [kJ / (kg°C)]

Fm = Q factor: experimental factor, different from 1 for some types of unit

K_1 = Experimental multiplying constant depending on the type of compressor

With some terms grouped together, the formula can be rewritten as follows:

$$v = \frac{P_{tot}}{N} \cdot K \cdot Fm + P_{tot} \cdot K_1$$

If the carrying fluid consists of mixtures of water-glycol (ethylene or propylene), the density and specific heat values must consequently be adjusted.

For units with scroll compressor, the constants used in the formula assume the following values:

K [l/kW]	17,2
N	For units with compressor with inverter = 3
Fm	1
K1	0,25

The constant K considers that the maximum between the minimum ON and OFF time is $\Delta\tau=180s$.

Larger amounts of water are in any case always preferable, because they allow a smaller number of stops and starts of the compressors, less wear of them and an increase in the efficiency of the system as a consequence of a reduction in the number of transients. It should also be pointed out that, for air-water units working in heat pump mode, the minimum amount of water must consider the need of the unit to carry out defrosting. Having an adequate buffering volume will allow prevention of too high drifts of the delivered water temperature at the end of the defrost cycle.



For units where the DHW accessory is present, use the same method to calculate the minimum water content of the domestic hot water circuit.

In any case, the correct volume must be checked by the system designer.

2.2.4 Installing the flow switch

The units are supplied with a differential pressure switch fitted between the inlet and the outlet of the water exchanger. A flow switch, that must be connected by the installer, can be supplied as accessory.

The flow switch supplied has a 1" male fitting

The unit must be installed following the arrow that shows the direction of flow.



The flow switch supplied with the unit is not a suitable device for operation in a danger zone. The fitter shall carry out a flammability assessment and a classification of the danger zone at the site of installation, as required by standard EN378-3.

The installation must be done in a straight section of pipe away from filters, valves, etc. at a distance of at least 5 times the pipe diameter, both upline and downline.

The flow switch is factory calibrated for installation on a horizontal pipe.

The push rod must be in the vertical position.

The connections of the flow switch with the terminal board in the electrical control panel must be made using the common terminal and the terminal that is normally open when there is no water circulation.

Check the terminals provided for the flow switch in the wiring diagram of the unit.

Use a 2 x 1 mm² cable or at most a 2 x 1.5 mm² cable, with diameter between 6 and 9 mm, suitable for installation.

Lock the cable in place with cable ties in the section between the flow switch and the inlet to the electrical control panel.



Refer to the instructions provided with the flow switch to identify the correct set of foils.



Correct flow switch/sensor operation requires that the speed of the fluid flowing through them is within the specified operating limits.

The table below shows the pipe diameters to be used in the system section where the flow switch is to be installed, according to the flow rate.

Hydraulic diameter	Min. flow rate	Max. flow rate
(inches)	m ³ /h	m ³ /h
1"	2,5	3,6
1" 1/4	3,6	6,1
1" 1/2	6,1	9,2
2"	9,2	15,0
2" 1/2	15,0	24,0
3"	24,0	36,0
4"	36,0	60,0
5"	60,0	94,0
6"	94,0	120,0
8"	120,0	240,0
10"	240,0	381,6



Connect the flow switch to the outlet of the user-side heat exchanger indicated in the dimensional diagram.



The Manufacturer declines any and all responsibility for malfunctions due to non-complying installation of the flow switch.

2.2.5 Unit operating in heat pump mode

The performance of units in heat pump operation goes down as the external air temperature falls.

The units can be equipped with anti-freeze heater for heating the exchanger.

This heater starts working with the unit off, when the temperature of the water leaving the evaporator drops below the anti-freeze calibration temperature.

2.2.6 Operation with water to the exchanger at low temperature

With temperatures below 5°C, it is mandatory to work with water and anti-freeze mixtures, and also change the safety devices (anti-freeze, etc.), which must be carried out by qualified authorised personnel or by the manufacturer.

The glycol percentage by weight is determined based on the desired temperature of the chilled water (see table).

Minimum ambient temperature or liquid outlet temperature (°C)	0	-5	-10	-15	-20	-25	-30	-35	-40
Freezing point (°C)	-5	-10	-15	-20	-25	-30	-35	-40	-45
Antifreeze	% by weight								
Ethylene glycol	6	22	30	36	41	46	50	53	56
Propylene glycol	15	25	33	39	44	48	51	54	57



If ambient temperatures are expected to be lower than the freezing point of water, it is essential to use anti-freeze mixtures in the above-mentioned percentages.

2.2.7 Operation in heat pump mode with low temperature water

The standard units are not designed to operate in heat pump mode with water temperatures that are too low (refer to the Technical Catalogue for the limits).

In order to operate below this limit, the unit could require structural modifications.

If required, please contact our company.

2.2.8 Refrigerant leak detector

A refrigerant leak detector with an IR sensor is installed on the units.

This device is designed to immediately detect any refrigerant leakage. When 10% LFL is exceeded, the detector enables ventilation in the technical compartment and ventilation in the electrical panel (where it is not enabled yet); additionally, it closes one alarm potential free contact and finally it cuts out power to the electrical panel by means of a specific circuit breaker, except to the side where the detector power connectors are located.

The device is set at 10% “LFL” (Lower Flammable Limit) by default.

The detector must be checked every 12 months.



Calibration and testing are required by the manufacturer (see “Periodic checks” chapter).



The alarm contact opens for a few seconds any time power to the sensor is cut out and then restored. Set a suitable delay in the warning message. It takes the sensor a few minutes to complete the start cycle, during which the fault contact stays open.



The detector must be tested and/or calibrated by a qualified technician.

To test and calibrate the device, qualified operators must know the rules and regulations laid down by the industrial sector and/or by the country of installation.

In any case, the sensing element of the device has a lifetime after which it must be replaced. Refer to the “Periodic checks” chapter.

As for the method and methods of testing, calibration and replacement of the device, refer to the authorized service center.



For replacement of the sensing device and for other accessories needed for calibration, refer to your customer service centre.



Upon first start-up, a check must be made of the value read by the sensor and the sensor must be calibrated where necessary.

2.2.9 Safety potential free contacts

The terminal board is fitted with safety potential free contacts, in addition to the lights installed on the door of the electric panel that warn about operation of the refrigerant leak detector.

The contacts are activated to warn about the following alarm conditions:

- refrigerant detector malfunctioning;
- refrigerant detector tripped;



Potential free contacts must be used to warn about the occurrence of serious hazard conditions.

2.2.10 Anti-freeze heater

In units featuring an anti freeze heater, the heater is activated automatically if the sensor is alarmed for a malfunction or a refrigerant leak is detected, and it stays operational until the alarm is cleared.

2.3 Noise

The starting of the unit, with activation of its components, emits a noise whose intensity varies depending on the operating level.

The correct location choice and the correct installation prevent the unit causing annoying noise due to resonances, reflections and vibrations.

2.4 Residual risks

The unit uses technical means suitable for protecting people, animals and things against hazards that cannot reasonably be eliminated or sufficiently reduced through design.

The presence of an operator is not required for normal operation of the unit.

The change from the "OFF" state to the "ON" state, and vice versa, of the unit can be carried out remotely or through the display, without having to enter areas at risk.

Access restriction is part of correct installation to eliminate residual risks during normal operation.



Removal of the restrictions gives access to cold parts, hot parts and sharp edges.



When the electrical boxes and the electrical control panel are open, live parts can be accessed.



Instrument connection to the refrigerant circuit may cause the release of flammable refrigerant.

Do not:

- remove or disable the safety guards;
- tamper with and/or modify, even partially, the safety devices installed on the unit.

In heat pump operation, during defrost cycles, the water drips onto the ground when the frost melts off the coils.

If the water is not properly drained, when the ambient temperatures are sub-zero, dangerous sheets of ice are formed.

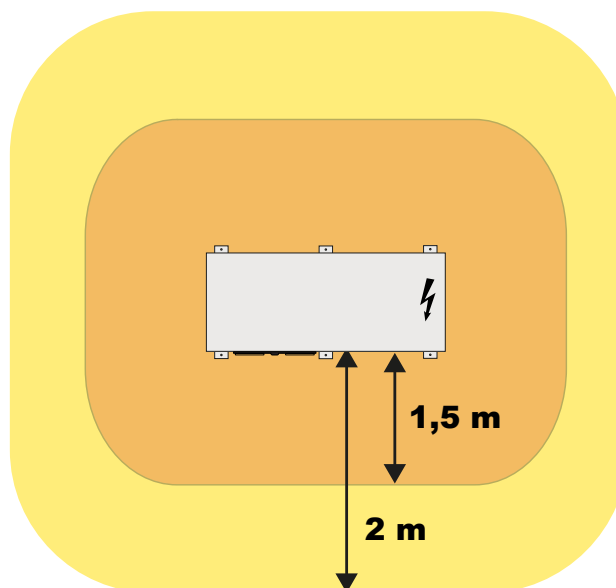
Limit access to the area to prevent accidents.



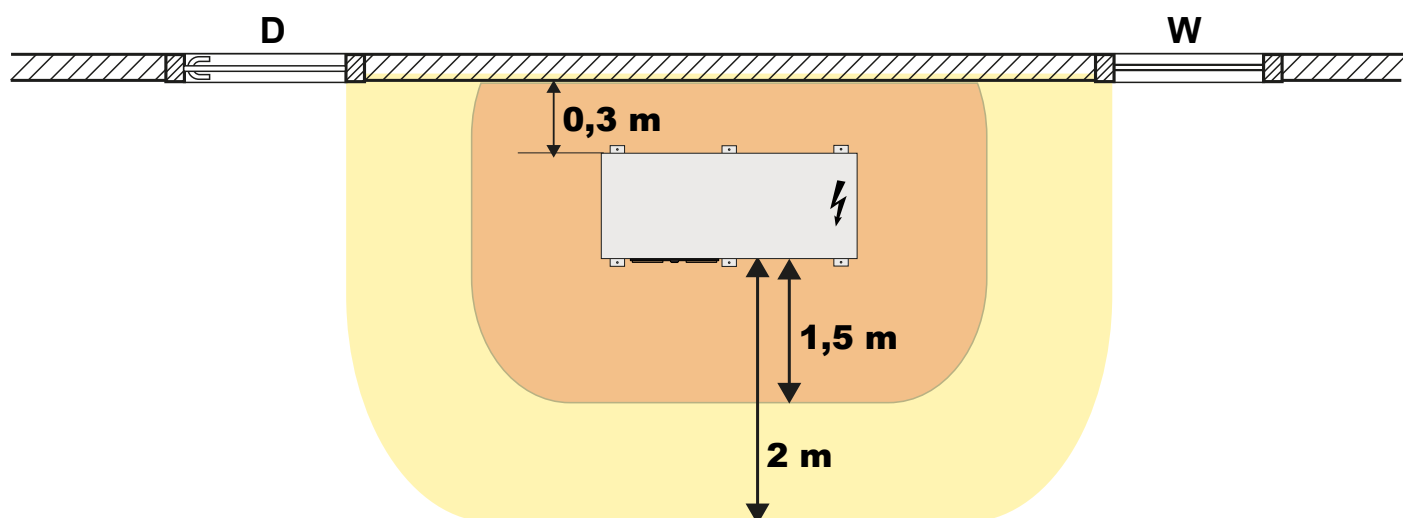
The unit causes an area of 1.5 metres around the machine to be created, which is classified as "zone 2" by ATEX.

Based on the above, the designation of a safety "zone/area" of at least 2 metres around the machine is deemed to be appropriate.

Safe area when installed on an obstacle-free surface



Safe area when installed opposite a wall



The unit must be installed at least 0.3 metres away from the wall on the exchanger side.



Neither doors nor windows ("D" and "W" in the picture) must be present in Atex zone 2.

In a "zone 2":

- installation of equipment unsuitable for use in such potentially explosive zones must be avoided (the minimum equipment requirements are: 3G IIA T2);
- naked flames, sparks and hot work must be avoided;
- sources of ignition that are due to processes must be avoided, since they are likely to give way to remote ignition (ionizing and non-ionizing radiation);
- direct and indirect effects of electrocution must be avoided;
- electrostatic charges must be avoided;
- interference must be avoided with elements that may be hazardous, including sewage systems, openings towards stone retaining walls, underground spaces, power lines, flammable material warehouses, railways, motorways, etc.

In the safety "zone/area", trapped refrigerant must be avoided must be avoided in spaces such as sewage systems, manholes, water traps, openings towards stone retaining walls, underground spaces, etc.

Refer to national or local regulations on this issue, where applicable.

2.5 Safety information on the refrigerant fluid

This product is filled with a flammable natural gas (hydrocarbon), classified as A3 under ISO 817.

Type of refrigerant: R290.

GWP value: 3. Based on "IPCC Fifth Assessment Report".

GWP is the global warming potential.

The quantity of refrigerant fluid is indicated in the unit's data label. Periodic inspections are necessary to check for refrigerant fluid leaks in accordance with local and/or European regulations.

2.5.1 Hazards and health consequences

If accidentally released, rapid evaporation of the liquid can cause freezing.

In case of contact with the liquid:

- defrost the various part with water;
- remove clothing carefully;
- rinse thoroughly with water.

If inhaled, it may cause asphyxiation when in high concentration. Symptoms may include loss of mobility and/or consciousness. Casualties may not be aware they are asphyxiating.

Wear a self-contained breathing apparatus and move the casualty(ies) to a well aerated area, keeping them in lying position and warm. Apply artificial respiration only in the event of a respiratory arrest.

If the refrigerant comes in contact with the skin and the eyes, urgently consult a doctor. Immediately wash your eyes with water for at least 15 minutes. Take your contaminated clothes off and wash the concerned part for 15 minutes.



The safety data sheet drawn up by the producer of the refrigerant can be obtained from the manufacturer of the unit.

3 RECEIVING THE PRODUCT AND STORAGE

3.1 Reception

On receiving the unit, check that it is undamaged, bearing in mind that it left the factory in perfect condition.

Report any signs of damage immediately to the transporter and make a note of these on the Delivery Sheet before signing it.

The relevant sales department or the manufacturer should be informed of the extent of the damage as soon as possible.

The Customer must draw up a written and photographic report concerning any and all significant damage.

Disposal of the packing material is the responsibility of the consignee and must be carried out in compliance with the regulations in force in the country in which it is carried out.

3.2 Transport

The unit is sent from the factory using suitable vehicles, with correct locking in order to prevent any possibility of movement whilst in transit by road that may damage it or cause accidents.

If there is to be trans-shipment to other vehicles to continue the journey, it is essential to adopt all necessary measures for ensuring the correct safety conditions, with regard to the vehicles used and the anchorage, in order to prevent damage.

If the unit is to be transported over uneven roads, the manufacturer must be informed beforehand so that suitable measures can be taken in order to prevent damage to the unit.

If it is to be transported by container, make sure it is correctly anchored.

With reference to road, sea/ocean or air freight, refer to the ADR, IMDG, IATA codes, etc. in place at the time of transport.

Before organising the freight, the Manufacturer shall notify the quantity and type of refrigerant filled in the machine.



Units with flammable refrigerants shall be hauled in accordance with the European standards and regulations and the local legislation, where applicable.

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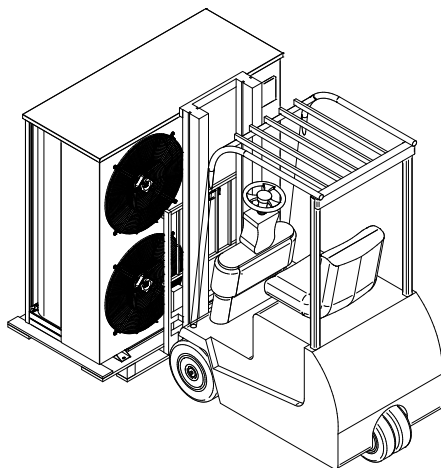
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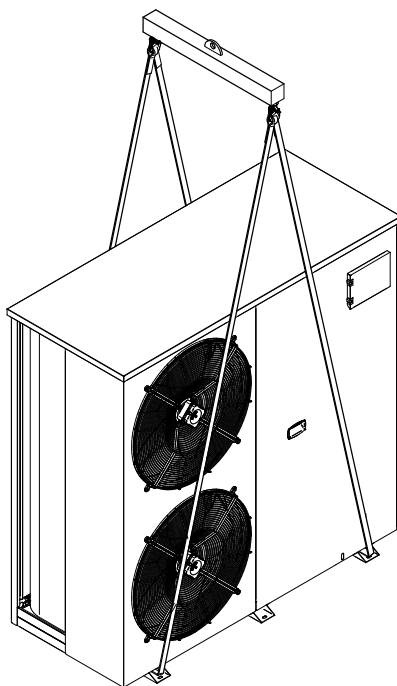
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4 ECODESIGN CONFORMITY

4.1 Documentation supplied with the product

Listed below are the documents supplied with the machine according to its type, with particular reference to conformity with Directive 2009/125/EC of the European Parliament and of the Council, of 21 October 2009, regarding the establishment of a framework for drafting specifications for the eco-friendly design of energy-related products, and relevant Regulations (hereinafter "Ecodesign").

These documents may or may not be binding depending on the country of installation.

Conformity of the units with the directives and standards in force in the European Union is broken down into the following cases, with regard to applicability of Ecodesign:

1. Units conforming to all EC requirements including the Ecodesign Directive;
2. Units exempt from the Ecodesign Directive and in general conforming to all EC requirements;
3. Partly completed machine;
4. Units conforming to all EC requirements except for the Ecodesign Directive.

4.1.1 Units conforming to all EC requirements including the Ecodesign Directive

Application of the Ecodesign Directive depends on the type of unit.

The CE marking is present.

The units can be put on the market in any country.

More specifically, they are allowed to be put on the market in member countries of the European Union (hereinafter "EU").

Putting the units on the market in the EU entails installation and running of the unit within this scope.

Putting the units on the market in the EU is bound by the effective dates required by each Regulation.

The EC Declaration of Conformity (hereinafter "EC Declaration") is supplied with the unit:

- irrespective of the destination country;
- according to the relevant Regulation, the EC Declaration is supplemented by one or more attached documents, also called product fiches (hereinafter "Attached Document");
- where envisaged, the Attached Document is always supplied irrespective of the destination country.

Units involved:

- chillers (with or without free-cooling mode);
- reversible heat pumps (cooling / heating), including multifunction units;
- non-reversible heat pumps (heating only) where applicable.

4.1.2 Units exempt from the Ecodesign Directive and in general conforming to all EC requirements

Units for which conformity with the Ecodesign Directive is not necessary.

All the points described in the first paragraph apply, with the exceptions stated below.

The EC Declaration is not accompanied by Attached Documents.

Units involved:

- non-reversible heat pumps (heating only) where applicable with $P_{design} > 400 \text{ kW}$.
- chillers in general used for "Process" applications with water delivery temperature $> 12^\circ\text{C}$ or between -8°C and $+2^\circ\text{C}$ (extremes excluded).

4.1.3 Partly completed machine

Units for which conformity with the Ecodesign Directive must be related to a 'partly completed machine plus remote heat exchanger' system. Otherwise, the unit conforms to all EC requirements.

All the points described in the first paragraph apply, with the exceptions stated below.

The EC Declaration is not accompanied by Attached Documents

Conformity with the Ecodesign Directive depends on the combination of partly completed machine plus remote heat exchanger and is therefore the responsibility of the person who makes the selection and combination at the installation stage.

Units involved:

- chillers or reversible units with remote source heat exchanger;
- chillers or reversible units with remote user heat exchanger.

4.1.4 Applicable Documents envisaged with regard to the type of unit

A table summarising the applicable documents with regard to the type of unit is shown below.

Table (a)

Type of unit	Regulation	Supplied Attached Documents, reference parameter	
CE unit	2016/2281	SEER/ η_{sc} LT	
CE unit	2016/2281	SEER/ η_{sc} MT	
CE unit	2016/2281	SEER/ η_{sc} LT	SEPR HT
CE unit	2016/2281	SEER/ η_{sc} MT	SEPR HT
CE unit	2013/813	SCOP/ η_{sh} (1)	Eco-label (2)
CE unit/exempt from Ecode-sign	not applicable	none	
CE partly completed machine	2016/2281 or 2013/813	none	

(1) SCOP/ η_{sh} LT or MT as required by Regulation 2013/813.

(2) Where provided for by Regulation 2013/811, applies to heat pumps with Pdesign <70kW.

4.1.5 Efficiency parameters required for conformity

To avoid ambiguity, this chapter identifies efficiency parameters with the acronyms indicated below.

Regulation 2016/2281 envisages conformity according to the following efficiency parameters:

- η_{sc} low temperature: user-side inlet/outlet temperatures 12/7°C; identified in this document as SEER/ η_{sc} LT;
- η_{sc} medium temperature: user-side inlet/outlet temperatures 23/18°C; identified in this document as SEER/ η_{sc} MT;
- SEPR HT.

Regulation 2013/813 envisages conformity according to the following efficiency parameters:

- η_{sh} low temperature: user-side inlet/outlet temperatures 30/35°C, average climate design conditions; identified in this document as SCOP/ η_{sh} LT;
- η_{sh} medium temperature: user-side inlet/outlet temperatures 47/55°C, Average climate design conditions; identified in this document as SCOP/ η_{sh} MT; this applies as regards models that can operate with delivery temperature $\geq 52^\circ\text{C}$ at a source temperature of -7°C db/ -8°C wb (air-water unit) (10°C inlet for water unit) in the aforesaid climate profile.

For each unit, the composition of the Attached Document(s) is predefined and comes under one of the cases in table (a); therefore, more specifically:

- if the type of unit and/or the expected operating condition are exempt from conformity, the EC Declaration will in any case be accompanied by Attached Document(s) according to table (a);
- in any case, the operating temperatures specified when ordering do NOT determine the type of Attached Document supplied.

4.2 Conformity of the application

The applications allowed as regards the documentation supplied with the unit are indicated below. This applies only in the case of units intended for installation and operation in the European Union.



The customer is required to select the unit with regard to the expected operating condition and the Ecodesign conformity required for that condition.

The documentation available during pre-sale enables the unit to be selected, ordered and purchased correctly for this purpose.

Table (b) indicates the type of conformity required according to the operating condition.

Conformity is to be verified during selection/pre-sale and will be certified by the Attached Document supplied with the unit.

The applications are defined by the Regulations as follows:

1. "Comfort" = application intended for the thermal comfort of people;
2. "Process" = application intended for cooling an appliance or a refrigeration system, whose aim is not to ensure cooling of a room for the thermal comfort of people.

A table summarising the Ecodesign Conformity required with regard to operating condition is shown below.

Table (b)

Operation / Water delivery temperature (LWT cooling), °C		Conformity	Notes
1) Comfort, cooling-only	< 18	SEER/η _{sc} LT	(1)
2) Comfort, cooling-only	≥ 18	SEER/η _{sc} MT	--
3) Process, cooling-only	+2 ≤ LWT ≤ 12	SEPR HT	--
4) Process, cooling-only	> 12	none	--
5) Process, cooling-only	-8 < LWT < 2	none	--

(1) - All the more so, SEER/η_{sc} MT conformity is also valid.



In the "Process, cooling only" case with delivery temperature between -8°C and +2°C (point 5 of table (b)), no type of conformity is required if the unit can operate only at delivery temperatures strictly higher than -8°C.

Operation / Unit: type and P _{design} , kW		Conformity
6) Comfort, heating + cooling	≤ 400kW	SCOP/η _{sh}
7) Comfort, heating + cooling	> 400kW	see point 1 or 2
8) Heating	heating-only unit ≤ 400kW	SCOP/η _{sh}
9) Heating	heating-only unit > 400kW	none



Operating conditions other than those indicated are not allowed because they may be in conflict with the issued Ecodesign conformity.

As regards the pre-sale stage, the Manufacturer reserves the right to consider and, if necessary, implement devices for specific operating conditions.



The customer (or the installer or the system operator) is responsible for the adopted operating condition and its consistency with the Ecodesign conformity issued by the Manufacturer.



The Manufacturer refuses all liability arising from improper use of the machine and more specifically from operation in temperature conditions not allowed by the technical documentation.

See also the "Intended use" and "Unintended use" paragraphs of the "Product description" chapter.

5 PRODUCT DESCRIPTION

5.1 Intended use

These units are made for heating/cooling the heat-carrying fluid and are generally used in air conditioning applications.

There is a DHW accessory for the domestic hot water circuit.

When the DHW accessory is present, operation on domestic hot water circuit has priority over that of the system.

With reference to plant management, the unit can control two zones having different temperatures.

Their use is recommended within the operating limits indicated in the Technical Catalogue.

Use outside the operating limits stated in the Technical Catalogue will cause the unit to stop.

5.2 Unintended use

The unit must not be used:

- in an explosive atmosphere;
- in a flammable atmosphere;
- in extremely dusty environments;
- in an environment that is not compatible with the stated IP protection rating;
- by untrained personnel;
- in a way that does not comply with the regulations in force;
- with incorrect installation;
- with power supply defects;
- with total or partial failure to comply with the instructions;
- with lack of maintenance and/or use of non-original spare parts;
- with inefficient safety components.
- with modifications or other work not authorised by the Manufacturer.

5.3 Control and safety devices

The unit is integrally managed by an electronic microprocessor control that, through the various temperature and pressure sensors installed in the unit, keeps its operation within the safety limits.

All the parameters involved with control of the unit are shown in the “Control Manual” that is an integral part of the documentation of the unit.

The manual fully describes the logic with which the checks of the unit take place during the various operating stages.

The devices are shown in the Technical Catalogue.

5.4 Principles of operation

The principle of these units is based on using the vapour compression refrigeration cycle, characterized by 4 phases (compression, condensation, throttling and evaporation).

This cycle produces heat transfer from a fluid at lower temperature to a fluid at higher temperature, which is the opposite of what happens naturally.

In our specific case, these units consist of a refrigerant circuit and, when running in heating mode, they heat the water for the air conditioning system by removing heat from the outside air.

When the refrigerant cycle is reversed, the heat removed from the air-conditioned space is transferred to the outside.

In units where the DHW accessory is present, operation in heating mode also heats water for the domestic hot water circuit as well as heating water for the system.

5.5 Structure

The structure is modular with a load-bearing frame, made of galvanized sheet-iron coated with polyester powder at 180°C, which makes it highly resistant to weather conditions.

All screws and bolts are stainless steel.

5.6 Specifications

Heat pump unit designed to heat water on a plate heat exchanger, with the air source on a finned pack heat exchanger and inverter-controlled hermetic scroll compressors

When the refrigerant cycle is reversed, the unit is converted into a chiller unit.

5.7 Control panel

The unit is fully managed by an electronic system with microprocessor that has a touch screen display as interface. By using the display, you can access all the unit's functions, such as visualising the operating parameters, setting the parameters, managing and analysing any problems.

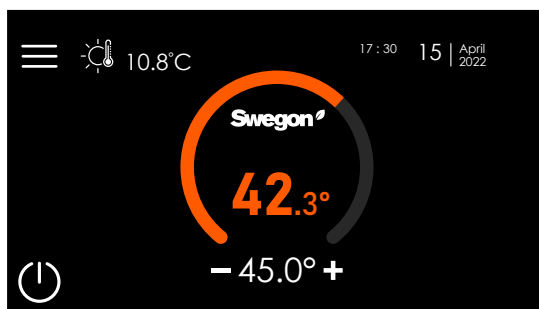


Fig. 4 Main mask

Basic operations such as starting and stopping the unit, changing the set point and the status check of the operation, can be carried out easily.

For the other operations, refer to the manual of the control that is an integral part of the documentation of the unit.

5.7.1 Home page and icons

Below is the list of the icons that are always featured in the Home page.



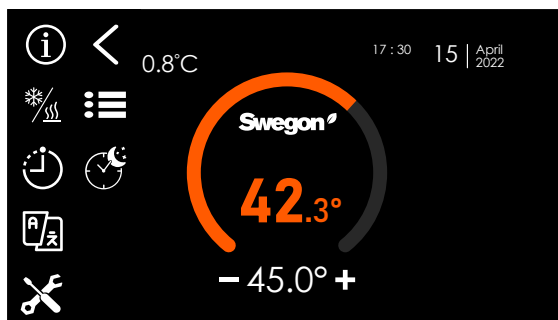
The **“Commands Menu”** icon placed on the top right-hand side of the screen gives access to a drop-down menu featuring the icons of the other menus.



The **“On-Off”** icon in the bottom left-hand side of the screen gives access to the window where the unit is started/stopped.

When the drop-down menu on the left-hand side is opened, icons appear that give access to the other menus.

The drop-down menu features the following icons.



The icon **“LH arrow”** in this position is clicked to close the menu. When in the other screens, it is clicked to go back to the previous screen or to the main screen.



The icon **“Info”** gives access to the information screens.

Below is the list of the icons that are always featured in the Home page.



The icon **"User Menu"** gives access to the screen where the following icons are always featured: "Alarms History", "Video display", "Network", "File Management", and "Refrigerant circuit". The icons "Flowzer", "DHW" and "2 Zones" are featured depending on which functions the controller controls.



The icon **"Change of operating mode"** is clicked to switch operation in units featuring cycle reversal via the keyboard.



The icon **"Night Shift System"** gives access to the screen where it is possible to enable and to programme the time bands of the second set of ventilation parameters in order to reduce noise in the night hours.



The icon **"Time bands"** gives access to the screen where it is possible to enable and to programme the time bands according to which the unit must be switched on/off and the energy saving setpoint.



The icon **"Languages"** gives access to the screen where it is possible to set a new language.



The icon **"Access"** gives access to the screen used to log in to the menu branches that are protected by a password.

5.7.2 Switch the unit on and off from the display.

Use the "On/Off" icon on the main screen to go to the screen where the buttons to start and stop the unit are featured.

The top area of the screen shows the status of the unit: the "On/Off" icon is provided in the central area.

A tap on the icon changes the status of the unit from "on" to "off" and vice versa.

When the unit switches status, the On/Off icon goes from green (unit ON, in operation) to white (unit OFF).

5.7.3 Switch the unit on and off from external OK signal

In order to switch the unit on and off from external OK signal, make sure the feature is active.

To switch the unit on, close the external OK signal. To switch it off, open it.

The external OK signal should be connected to terminals "1" and "2" present in the terminal board.



The external OK signal must be a potential-free contact.

5.7.4 Change of set points

The setpoint is displayed in the bottom part of the main screen.

The icon "-" and "+" on the sides of the setpoint are used to adjust the setpoint.

If the setpoint needs to be edited, a click on the setpoint value causes the keypad to get enabled.

Set the new value and apply the green tick to confirm.

5.7.5 Time band setup procedure

The “User Menu” icon enables a drop-down menu where all the function icons are featured.

When the “Time bands” icon is pressed, access is given to the screen where the time bands are enabled and set up.

The right arrow icon “Set Schedule” gives access to the screens where the time bands are set up for each day in the week.

As soon as the time bands are enabled, the corresponding icons appear in the Home page.

Access to the parameter page(s) used to enter the setpoint corresponding to operation in “Energy saving” mode is gained by clicking the relevant icon on the Home page.

5.7.6 Change language

The “User Menu” icon enables a drop-down menu where all the function icons are featured.

A click on the “Languages” icon gives access to the screen where a list of the available languages is given.

A click on the language name or its flag causes switching to a new language.

5.7.7 Change date and time



The unit must be Off to edit the date and the time.

When the unit is off, a click on the area where the time and the date are displayed on the main screen gives access to the edit screen.

Select the write icon in the bottom right-hand side to access the edit screen.

The keypad appears when the values of the time and the date are tapped individually. Use the keypad to set up the value you wish to edit and then tap the green save icon on the bottom right-hand side of the keypad to confirm.

After all the necessary changes have been made, tap the green icon on the bottom right-hand side of the screen to update the values.

The controller gets restarted as soon as the updated value is confirmed by pressing the green “OK” icon.



Controller restarting takes a couple of minutes.

5.8 Wiring diagram

The wiring diagram is an essential part of the documentation.

It is essential to refer to this document if you are unsure about anything or need further explanations regarding the auxiliary electrical connections and power connections as well as for the electrical specifications.

In particular, refer to the wiring diagram as regards the possibility of remotely managing the functionalities that contemplate this.

6 INSTALLATION

During installation or whenever work must be carried out on the unit, it is essential to strictly follow the instructions in this manual, comply with the directions on the unit and in any case take all necessary precautions.



The high flammability of the refrigerant gas used, the pressures in the refrigerant circuit and the electrical components fitted can create risky situations during installation and maintenance work.

6.1 Dimensions and weight

In order to correctly position the unit, please refer to the dimensional drawing supplied with the order confirmation for its size and weight.

6.2 Place of installation

The following should be taken into account when establishing the best place to install the unit and the relevant connections:

- size and origin of the hydraulic piping;
- location of the power supply;
- accessibility for maintenance or repair operations;
- load-bearing capacity of the support surface;
- ventilation of the air exchanger;
- Orientation and exposure to solar radiation. The battery of the air exchanger should not be exposed to direct sunlight as far as possible.
- Direction of prevailing winds. Do not position the unit in a such way that prevailing winds can cause air recirculation on the coil of the air exchanger.
- type of surface. Do not position the unit on dark coloured surfaces (e.g. tarred surfaces) so as to avoid overtemperatures during use;
- possible glare, resonance, acoustic interactions with elements outside the unit;



Check that the max. temperature in the room where the unit is installed is within the limit specified in the technical catalogue.

If it is higher, contact the Manufacturer for inverter downgrading.

All the models in the range are designed and built for outdoor installation (terraces, gardens). They must therefore not be installed under canopies or near plants (even if these would cover only part of the unit), in order to avoid the possibility of air recirculation.



It is obligatory to observe the clearances specified in the dimensional diagram of the unit.



If the unit is installed in particularly windy areas, windbreaks must be installed to prevent malfunctioning of the unit.



When operating in heating mode, water is released from the units during the defrosting cycle, which freezes with below-zero temperatures. Although the unit is installed perfectly horizontal, make slopes in the support surface to direct the defrost water into drains, wells or in any case to places where there is no danger of accident.



The unit is filled with flammable refrigerant gas, classified as A3.

The unit must be installed in an area from which any leaking refrigerant cannot flow into buildings or cannot harm persons or damage property.

Similarly, should a refrigerant leak occur, the refrigerant must be prevented from flowing into fresh air inlets, doors or similar openings, and it must be prevented from building up under any walking surface and inside trap-doors.



any material exhausted from the safety valves must be conveyed using pipes in compliance with the national and/or European directives: the exhaust point must not be close to trap-doors, manhole covers and any other opening where refrigerant may be contained; Exhausted material must not be conveyed close to fresh air inlets, doors or similar openings.

Exhausted material must not be conveyed close to ignition sources, as defined in standard EN378-2.

Zone 2 forming from the emissions of a safety valve may extend horizontally up to 10 metres and vertically up to 11 metres.

It is the responsibility of the installer to carry out a flammability risk assessment and a classification of the danger zone at the site of installation, as required by standard EN378-3.

Where the existing local regulations are more stringent, these should be taken as reference.



As defined in standard EN378-1, these units are designed for exclusive installation outdoors, in other words in class III locations (see relevant classification in the above standard). Based on the location classification and the intended access category, standard EN 378-1 defines the following refrigerant charge limits for each individual machine belonging to this specific class (class III) of this product type:

- access by general public: 5 kg;
- access by supervised personnel: 10 kg;
- access to authorised personnel only: no refrigerant charge limitation.



The unit must not be installed in zones where a risk of stagnant refrigerant may be posed as a result of leakage.



Fire extinguishers (CO₂ or dry powder) must be installed near the unit.

6.3 Installation

The units are shipped from the factory already tested and only need electrical and hydraulic connections for installation.

6.3.1 External positioning

A solid base on which to position the unit must be created.

This base must be perfectly flat and horizontal. Its dimensions must be adequate for those of the unit.

The slab must be:

- made in a suitable foundation about 15-20 cm higher than the surrounding ground;
- flat, horizontal and duly sized to support the weight of the unit;
- at least 30 cm longer and wider than the unit.

Although the units transmit low levels of vibration to the ground, it is advisable to lay a strip of hard rubber between the base frame and the support surface.

If better isolation is required, it is advisable to use the anti-vibration mounts available as accessory.

In the event of installation on roofs or intermediate floors, the unit and pipes must be isolated from the walls and ceilings. The units should not be positioned near private offices, bedrooms or areas where low sound emissions are required.

It is also advisable not to install the units in narrow passages or small spaces, in order to avoid reverberations, reflections, resonances and acoustic interactions with elements outside the unit.

Units equipped with standard coils (copper-aluminium) should not be installed in an environment where there is an aggressive chemical atmosphere, in order to avoid the risk of corrosion.

Particular attention should be given to atmospheres containing sodium chloride, which worsen corrosion due to galvanic currents; a unit with untreated coils must absolutely not be installed in a marine environment.

For installations in marine environments, in the vicinity of animal farms or in heavily polluting industrial areas, it is necessary to order coils with anticorrosive surface treatments.

In any case, please contact our sales department to define the most suitable solution.

6.3.2 Anti-vibration mounts

In order to reduce vibrations transmitted to the structure, it is advisable to install the units on vibration damping mounts, which are available as an option and need to be requested when placing the order.

The dimensional diagram with footprint shows the position and load of each anti-vibration mount.

The anti-vibration mounts must be fixed on before positioning the unit on the ground.

To install the anti-vibration mounts, see the instructions attached to the accessory.

6.3.2.1 Rubber anti-vibration mounts

The anti-vibration mount consists of an upper metal bell in which there is a screw for fixing it to the base of the unit. The anti-vibration mount is fixed to the base through the two holes on the flange. The flange of the anti-vibration mount bears a number (45,60,70 ShA) that identifies the hardness of the rubber support.

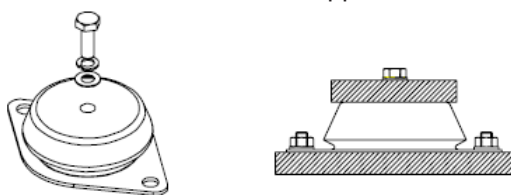


Fig. 5 Rubber/metal anti-vibration mounts

6.3.3 Noise attenuation

The units are designed and built paying particular attention to keeping down noise emission during operation.

Correct installation for both the place and the components, as shown in the relevant chapter, prevents resonances, reflections and vibrations that can be particularly bothersome.

If, after following the instructions above, further attenuation is required, the use of acoustic barriers is a valid solution.

It is essential to be careful that any work done to soundproof the unit does not affect its correct installation or its correct operation.

That is why it is necessary to avoid restricting the service spaces and installing covers that create recirculation between air supply and exhaust.

6.3.4 Minimum distances

The service spaces to comply with are shown on the dimensional drawings attached to the documentation of the unit.

It is essential to ensure an adequate volume of air on the suction side and on the delivery side of the condensing coil.

It is very important to avoid recirculation between suction and delivery, as this would lower the performance of the unit or even stop its normal operation.

The presence of very high walls near the unit will impair its correct operation.

Units should be installed a minimum of three metres apart.

It is, in any case, advisable to leave sufficient space between the units to allow removal, if necessary, of their larger components such as the exchangers, compressors or pumps.

6.4 Hydraulic connections

For the implementation of the hydraulic circuit (refer to the diagrams included in the manual) it is good practice to comply with the following instructions and, in any case, to follow national or local regulations.

Fit the pipes to the unit using flexible couplings in order to prevent transmission of vibrations and compensate thermal expansion. (Proceed on the pumps unit in the same way).

Install the following components on the pipes:

- Temperature and pressure indicators for normal maintenance and control of the unit.
- Wells on the inlet and outlet pipes for temperature measurements, if temperature indicators are not present.
- Shut-off valves (ball gate valves) to isolate the unit from the hydraulic circuit.
- metal mesh filter with a mesh size no larger than 1 mm, situated on the exchanger inlet pipe, to protect the exchanger from slag or impurities in the pipes.
- Air valves, to be placed in the highest parts of the hydraulic circuit, to allow the non-condensable gases to be bled off.
- Expansion vessel and automatic charging valve for maintaining system pressure and to compensate thermal expansion.
- Drain valves, so that the system can be emptied for maintenance operations or seasonal stops.



It is mandatory to comply with the above requirements to facilitate the hydraulic connection operations and the maintenance operations.



The installation of a safety valve on the hydraulic circuit is strongly recommended. In the event of serious anomalies in the system or exceptional events (e.g. a fire breaks out), this will allow the system to be drained to prevent possible bursting.



If supplied with the unit, it is mandatory to install the flow switch at the chilled water outlet connection. If the flow switch is not installed, the warranty is voided immediately.



It is mandatory to fit the metal mesh filter on the water inlet pipe. If the metal filter is not fitted, the warranty is voided immediately.

Breakage of the heat exchanger may cause the refrigerant to flow into the vector fluid and be transferred to confined spaces. The use of exhausts or safety valves is mandatory to prevent the release of refrigerant into the above-mentioned areas.

Safety valves in the unit, if any, must be exhausted outside the unit.

The fitter shall design the safety devices and exhausts taking into account the geodetic differences and the pressure in the circuit generated by circulation pumps, etc.



any material exhausted from the safety valves must be conveyed using pipes in compliance with the national and/or European directives: the exhaust point must not be close to trap-doors, manhole covers and any other opening where refrigerant may be contained; Exhausted material must not be conveyed close to fresh air inlets, doors or similar openings.

Exhausted material must not be conveyed close to ignition sources, as defined in standard EN378-2.

It is the responsibility of the installer to carry out a flammability risk assessment and a classification of the danger zone at the site of installation, as required by standard EN378-3.



If fitted, open type expansion vessels must be installed outside the unit. If they are already installed in the unit, they must be moved outside or they must be replaced with hermetic type vessels.

Outdoor installation always requires the fitting of safety valves. It is mandatory to instal mechanical vents outdoor.

If it is not possible to implement the installations defined in the preceding points but the devices are enclosed within a machine room, the installation supervisor must conduct a flammability assessment and classify the danger area for the technical room, as requested by the Standard EN378-3".

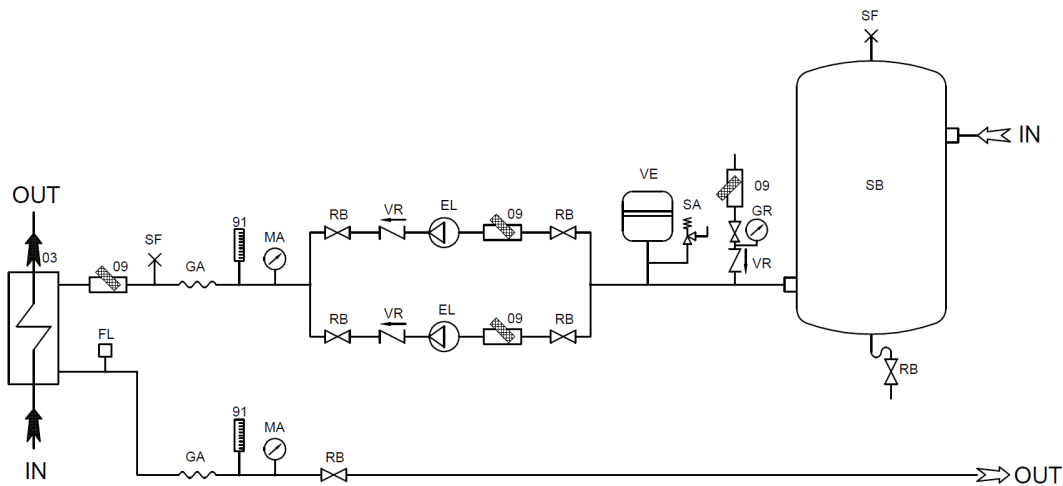


Fig. 6 Recommended hydraulic circuit

03	Water exchanger
09	Water filter
91	Thermometer
EL	Motor-driven pump
FL	Flow switch
GA	Flexible coupling
GR	System filling unit
MA	Water pressure gauge
RB	Valve
SA	Safety valve
SB	Storage tank
SF	Air valve
VE	Expansion vessel
VR	Check valve



It is essential for the water to come in at the connection indicated in the dimensional diagram and with the relevant label on the unit.

If it does not, the water exchanger may risk getting frozen during operation in cooling mode since control by the antifreeze probe would be thwarted.

The hydraulic circuit must be made in such a way as to ensure a constant flow of water to the exchanger in all operating conditions.

If this is not done, there will be a risk of refrigerant returning to the liquid state at the compressor inlet, with the danger of it breaking.

Operation with a variable water flow rate at the user-side exchanger is allowed only if the inverter pump is integrated in the unit (and therefore supplied by the manufacturer) and if the hydraulic circuit is made in accordance with the manufacturer's specific instructions.

6.4.1 DHW accessory

Also, for units where the DHW accessory is present:

- install the 3-way valve as shown in the recommended hydraulic diagram;
- check that the domestic hot water storage tank has a pocket at the top for insertion of the relevant operation probe;
- if the circulation pump is not installed on the unit, check that it is correctly installed as shown in the recommended hydraulic diagram.

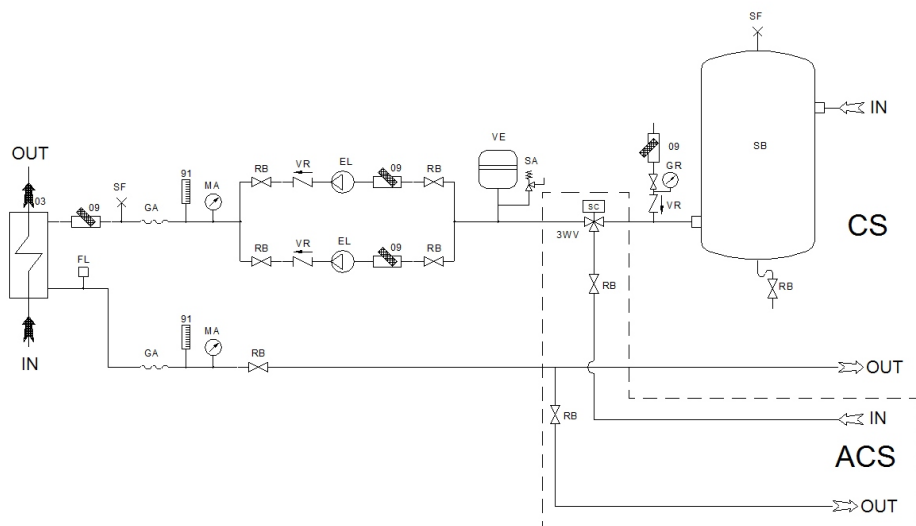


Fig. 7 Hydraulic circuit recommended with DHW

03	Water exchanger
09	Water filter
91	Thermometer
EL	Motor-driven pump
FL	Flow switch
GA	Flexible coupling
GR	System filling unit
MA	Water pressure gauge
RB	Valve
SA	Safety valve
SB	Storage tank
SF	Air valve
VE	Expansion vessel
VR	Check valve



In units with the "DHW" accessory, it is essential for correct operation that the circulation pump, if not installed on the unit, is in any case controlled by the controller of the unit.

6.4.2 2-zone control with “GIT option”

The unit is designed to control two zones in the plant having different temperatures for the sake of comfort. The two zones can be controlled using either one or two 3-way modulating valves.

When only one 3-way valve is used, the directly connected zone is fed with water at the temperature produced by the unit. As water is recycled, the area controlled using the 3-way valve can be fed with water at a different temperature.

If both zones are controlled using 3-way valves, the water supplied to the two zones may be at a different temperature from that of the water produced by the unit.

In winter mode, the temperature of the water recycled by the 3-way valves is lower than the temperature of the water produced by the unit; in summer mode, it is higher.

The following applies to units featuring the two-zone control option:

- the 3-way valve and the water circulation pump must be installed as shown in the recommended hydraulic diagram;
- the circuits featuring the 3-way valves must be connected to the tank with either 3 or 4 connections;
- for each zone, even if the water temperature is not regulated by a 3-way valve, it is still necessary to install the temperature probe.

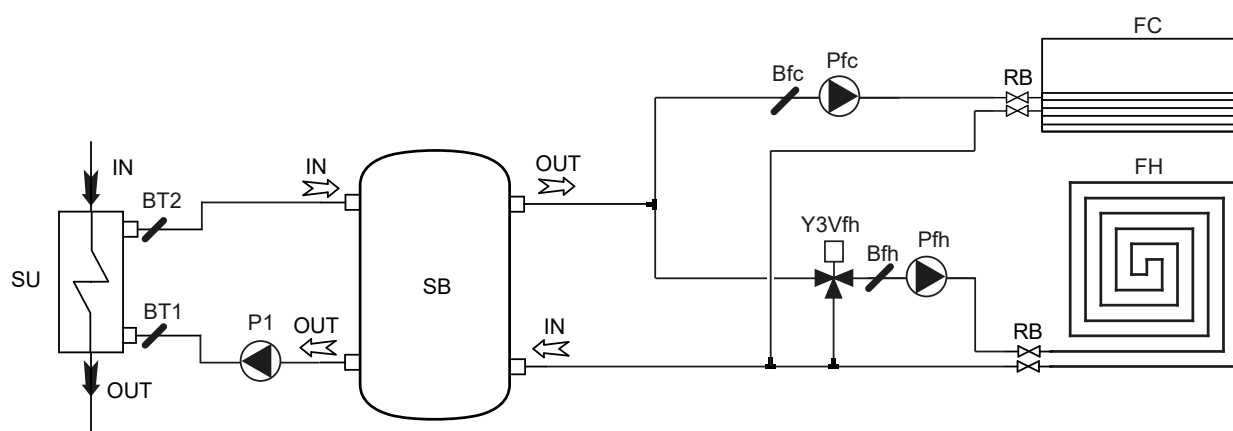


Fig. 8 Hydraulic circuit recommended for two-zone control with one 3-way valve

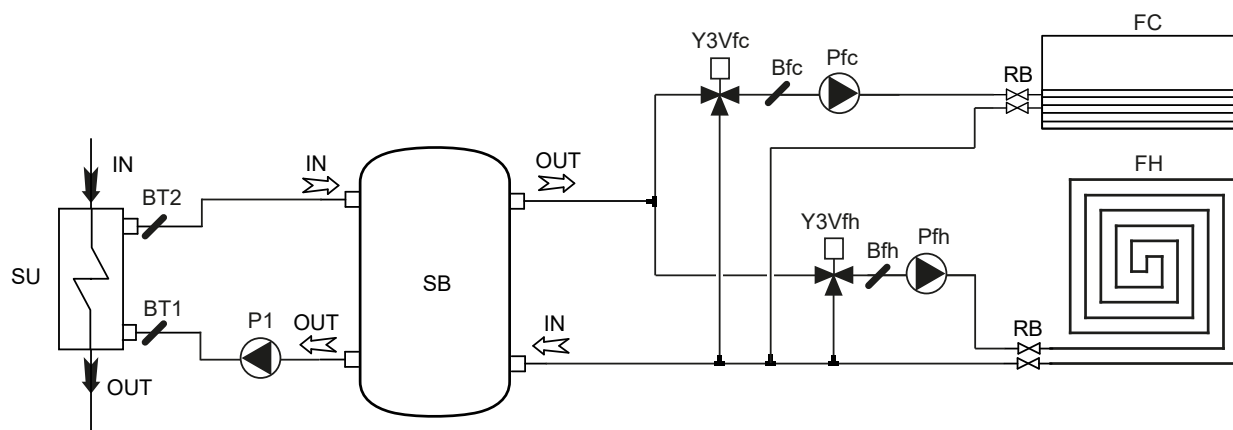


Fig. 9 Hydraulic circuit recommended for two-zone control with two 3-way valves

Below is a description of the reference acronyms used in the hydraulic diagrams.

BT1 = Input water temperature probe

BT2 = Output water temperature probe

Bfc = Water temperature probe in fan coil system

Bfh = Water temperature probe in floor-mounted system

FC = Fan coil system

FH = Floor-mounted system

P1 = Pump installed in unit

Pfc = Pump installed in fan coil system

Pfh = Pump installed in floor-mounted system

SB = Tank

SU = Unit exchanger

RB = Valves

Y3Vfc = 3-way valve in fan coil system

Y3Vfh = 3-way valve in floor-mounted system



In order for the two zones to work correctly, the 3-way valve and the water circulation pump must be controlled by the unit controller.



With the setting of the parameter "SP23" = at "2", the three-way valve for regulating the water temperature is associated with "zone 1".

6.4.3 Condensate drain

All the units are equipped with a condensate drip tray featuring an electric heater. Each tray has a 1" gas male connector that is used for drainage.

If the drain is further extended for the purpose of conveying water, the pipes must be prevented from freezing.



If refrigerant leaks from the condensing/evaporating coils, it may flow out through the condensate drain pipes. Do not duct the refrigerant in pits, downpipes or any other opening where the refrigerant may build up and/or flow to sources of ignition, as defined in EN 378-2.

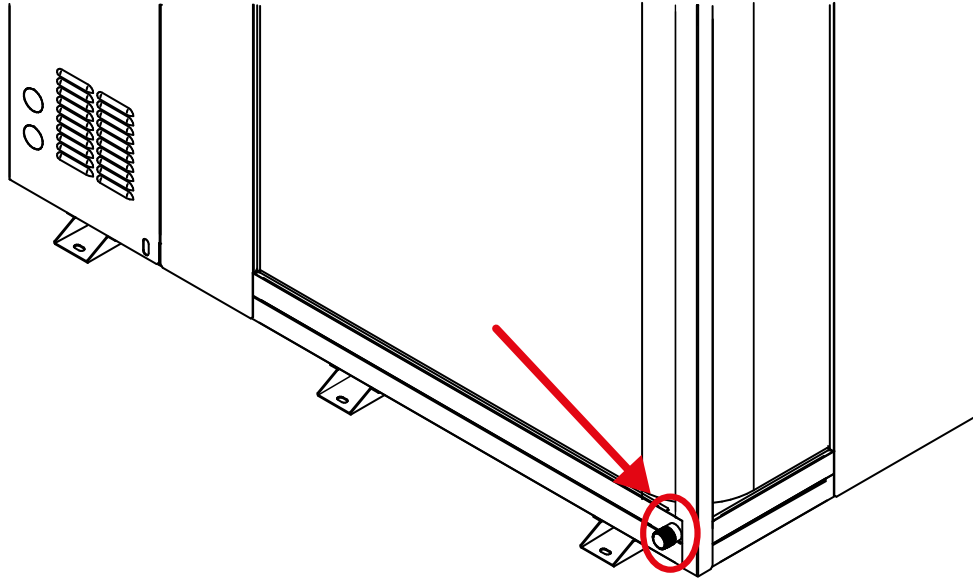


Fig. 10 Position of condensate drain

6.4.4 Oversized anti-freeze heater for condensate drip tray

The condensate dip trays may be supplied, as option, with an oversized heater. The oversized heater is used to prevent the formation of ice at the base of the air exchanger in especially critical installations.

The figure shows a section view of the condensate drip tray, including a standard heater (A) and an oversized heater (B). Heater operation is in connection with the ambient air temperature.

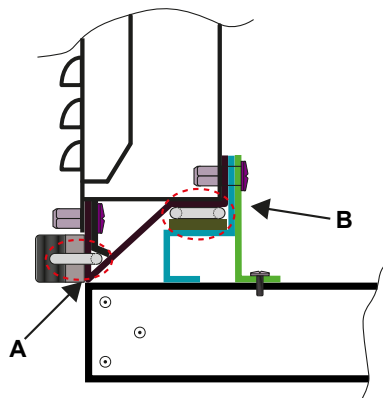


Fig. 11 Detail of heaters in condensate drip tray

The bottom fan must be removed to access the oversized heater.

The support ("B") hosting the oversized heater is secured to the condensate drip tray using C-shaped brackets.

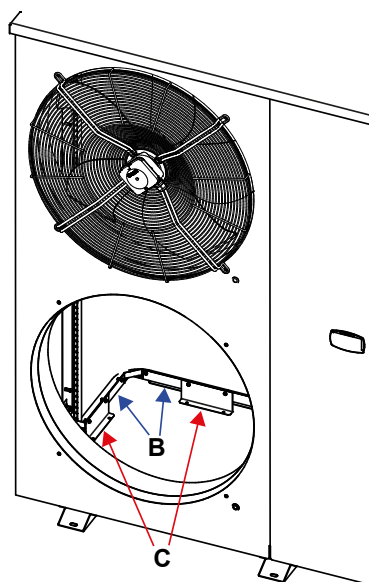


Fig. 12 Detail of heaters in condensate drip tray

The oversized heater may be fitted in the unit also after unit installation.

6.5 System components

6.5.1 Installation of pressure sensors

If the operating logic requires the installation of pressure sensors in the system, the Manufacturer supplies a kit of measuring devices to be assembled by the fitter.

The kit consists of:

- 2 pressure sensors;
- two M-F taps (thread G $\frac{1}{4}$ ");
- 2 connectors complete with cable.

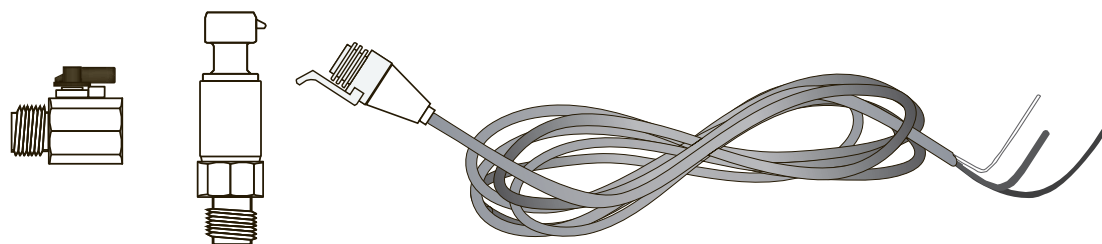


Fig. 13 Components of the kit



The kit is supplied pre-assembled inside the electrical control panel and electrically connected to the terminal board.

Components must be fitted on the system as illustrated in the hydraulic diagram of the corresponding operating logic.

Two G $\frac{1}{4}$ " sleeves (out of supply scope) are required for pressure sensor installation.

Install the sleeves vertically and in a position where the assemblies are not exposed to accidental damage.

Use a suitable sealant to ensure water tightness between the components.

After completing the thermal insulation of the hydraulic circuit, insert the connectors in the sensors and secure the cables properly.

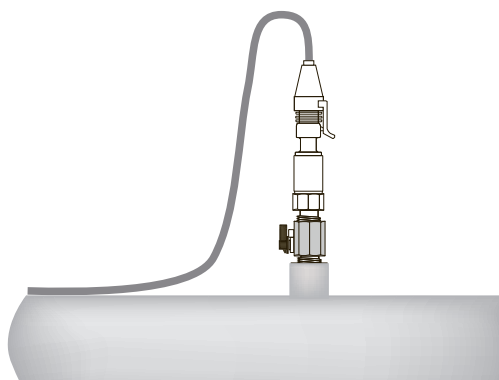


Fig. 14 Connection of a pressure sensor

It may be necessary to extend the cables.

If the cables are extended, this must be done professionally to ensure a good electrical connection and protection from moisture over time.



After the sensors have been installed, make sure they are protected from accidental damage and that the connection cables are secured properly.

6.5.2 Installation of temperature sensor

If the operating logic requires the installation of a temperature sensor in the system, the Manufacturer supplies the necessary kit to be assembled by the fitter.

The kit consists of:

- 1 threaded probe pocket G1/2";
- 1 temperature sensor.



Fig. 15 Components of the kit



The kit is supplied pre-assembled inside the electrical control panel and electrically connected to the terminal board.

Components must be fitted on the system as illustrated in the hydraulic diagram of the corresponding operating logic.

A G1/2" sleeve (out of supply scope) is required for temperature sensor installation.

Install the sleeve so that the pocket and the probe are in vertical position and not exposed to accidental damage.

The length of the sleeve to be used depends on the pipe diameter.

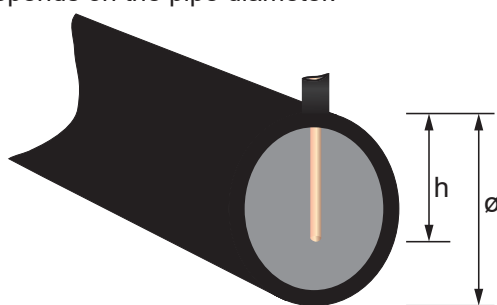


Fig. 16 Installation of pockets

Fit the pocket in position and check that distance "h" ranges between 1/4 and 3/4 the pipe diameter "Ø".

Secure the pocket to the sleeve using a special sealant to create leak tight conditions.

To ensure proper reading, coat the entire length with heat conducting paste before fitting the sensor.

Heat conducting paste ensures optimised temperature probe reading.

Connect the sensor to the terminal board, as shown in the wiring diagram of the unit.

It may be necessary to extend the cables.

If the cables are extended, this must be done professionally to ensure a good electrical connection and protection from moisture over time.



We recommend that the sleeve in which the pocket is fitted is fully isolated.



After the sensor has been installed, make sure it is protected against accidental damage and the connection cable is secured properly.

After completing the thermal insulation of the hydraulic circuit, secure the cable properly.

6.6 Electrical connections

All electrical operations must be carried out by personnel having the necessary legal requirements, and trained and informed on the risks connected with these operations.

The sizing and characteristics of the power lines and relevant components must be determined by staff qualified to design electrical systems, following the international and national regulations of the place of installation of the units in conformity with the regulations in force at the time of installation.

Refer to the wiring diagram where the need arises to install components outside the unit.

The wiring diagram, along with the manuals, must be kept carefully and made available for future work on the unit.

Overview:

- The electrical connections must be made in compliance with the information shown in the wiring diagram of the unit and the regulations in force in the place of installation.
- grounding is required by law;
- The installer must connect the earth cable to the PE terminal on the earth bar situated in the electrical control panel.
- the installer must connect the ground cable with the appropriate PE terminal on the ground bar located in the electrical panel as specified in paragraph 8.2.6 of the EN 60204-1 standard.
- Make sure the power supply voltage corresponds to the rated data of the unit (voltage, number of phases, frequency) stated on the plate on the unit.
- the standard power supply voltage (see specific wiring diagram) must not fluctuate by more than $\pm 10\%$ and the unbalance between phases must always be less than 2%. If this does not occur, contact our technical department to choose suitable protection devices.
- The control circuit power supply is taken from the power line via a transformer situated in the electrical control panel; the control circuit is protected by fuses.
- Make sure the power line is correctly connected with a clockwise phase sequence.



This equipment complies with IEC 61000-3-12, regarding limits for harmonic currents, provided that the short-circuit power S_{sc} , at the interface point between the user's supply and the public system, is greater than or equal to the value reported in the wiring diagram provided with the unit.

It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power S_{sc} greater than or equal to the value reported in the wiring diagram provided with the unit".



Make sure no voltage is present before carrying out any operation on electrical parts.



The cross-section of the cable and the line protection devices must correspond to those indicated in the wiring diagram.



To fix the power cable, use power cable fixing systems that resist tensile and torsional stresses.
The weight of the cables must not be borne by the electrical connection system.



The connections to the electrical control panel must be made maintaining the stated IP protection rating.



Any cable must be run from outside the electrical control panel inside it only using cable glands that are suitable with the cable diameter. Any free cable glands provided in the electrical control panel are suitable for use.

Each cable gland must be used for one cable only. Do not use sheaths in the cable glands.



If you use a residual current device to protect the power line, in units with inverter, use type "B" or "B+" residual current devices, with minimum tripping threshold of 300 mA and delayed tripping.



If the circulation pumps are not installed on the unit, potential free contacts are available as accessory for controlling the external pumps.

If the potential free contacts for controlling the circulation pumps are present, connect the pumps as shown in the wiring diagram.



The electrical connections to potential-free contacts, which are powered by external sources, must be suitably protected against overcurrent and earth faults.

The circuit of the potential-free contacts inside the electrical control panel is made using orange cable.

7 COMMISSIONING

7.1 Preliminary operations

Make sure the main disconnect switch is in the OFF position.



In units fitted with anti freeze heaters, their power supply is mechanically locked.
Operating conditions must be restored exclusively after the machine is totally filled with water.



In units with pumps, their power supply is mechanically locked.
Restore functional conditions only on starting.



If the pumps of the unit are not locked, electrically isolate them by operating the protective devices, to prevent automatic starting, in the event of antifreeze function activation, during the preliminary operations.
Restore functional conditions only on starting.



To avoid damage to the mechanical seals, do not start the circulation pump before completely filling the system with water.



If a pump has to be replaced, after replacing it, make sure the valves are open and the pump is full of water before enabling its operation.

Before filling the hydraulic system, check that the drain valve is closed and that all the air valves are open.

Open the shut-off devices of the system and start to fill it by slowly opening the water filling valve.

When water begins to come out through the air valves, close them and continue filling until the pressure value envisaged for the system is reached.



The unit should only be started up by qualified personnel authorised by the manufacturer.



All the units are pre-charged with refrigerant gas, so the refrigerant circuit is pressurised.



The unit is filled with refrigerant gas, classified as A3 (flammable).
A check must be carried out before energising the unit that there is no refrigerant in the air inside the unit installation area, with the help of a gas detector duly calibrated according to the existing legislation.

Check:

- that the electrical connection has been made correctly and that all terminals are properly tightened;
- that the voltage on the RST terminals is $400\text{ V} \pm 10\%$ (or the rated voltage of the unit if there are special voltages). If the voltage fluctuates frequently, contact our technical department to choose suitable protective devices;
- that the gas pressure in the refrigerant circuits is shown on the pressure gauges (if present) or on the control display;
- that there are no refrigerant fluid leaks, using a leak detector, if necessary (the presence of oil stains may be a sign of refrigerant leaks);



Be careful with the electrical checks and use only suitable tools.

Position the master switch of the unit to ON and check on the display of the control that the unit is OFF in order to prevent it from starting.

Check that the heaters in the compressor crankcase are powered correctly.



The heaters in the compressor crankcase are switched on when the master disconnect switch is closed: this must be done at least 12 hours before starting the unit.

To check that the heaters are working correctly, check that the lower part of the compressors is hot and in any case at a temperature of 10 - 15 °C above ambient temperature.

Check:

- that the hydraulic connections have been made properly, according to the instructions given on the inlet / output plates and that a mechanical filter has been installed at the unit's inlet (a mandatory component, whose absence will invalidate the warranty);
- that the hydraulic system has been vented, eliminating any excess air, loading it gradually and opening the venting devices on the top;
- that the pump has been bled properly;
- that the installer has organised a storage tank with the appropriate capacity for the volume of the system's water.

To bleed the pump, use the fill plug on the volute, as shown in the image.

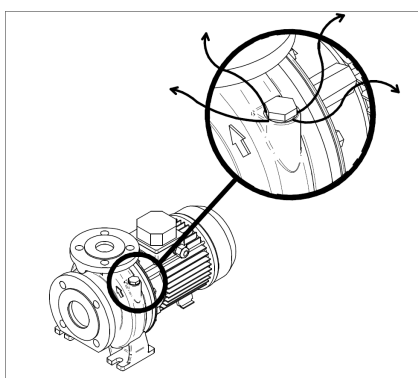


Fig. 17 Bleeding the pump



Before starting the unit, check that all the closing panels of the unit are in place and secured with fixing screws.

7.1.1 Checking the pre-charge of the expansion vessel

The values of the pre-charge pressure and the maximum pressure at which it can operate are stated on the label present on the expansion vessel.

The pre-charge pressure of the expansion vessel must be adjusted to the hydraulic pressure at the point of installation. At the time of installing the unit, make sure the pre-charge value is equal to the hydrostatic pressure value at the point of installation increased by a precautionary pressure value (at least 0.3 bar), to ensure there are no areas under vacuum in the system.

$$p_{VE} = 0,3 + \frac{H_{max}}{9.81}$$

where

- p_{VE} : new pre-charge pressure of the expansion vessel [barg]
- H_{max} : difference in level between the highest point of use and the installation level of the unit [m]

If the calibration value obtained from the calculation is lower than the pre-charge value stated on the label, keep the existing pre-charge value.

The maximum value of the pre-charge pressure corresponds to the calibration pressure of the safety valve.



The checking of the pre-charge must be done for each installed vessel

7.1.2 Checking the volume of the expansion vessel

As the pre-charge pressure increases, the maximum volume of the system supported by the expansion vessel supplied as standard, decreases.

$$VI = VVE / Ce \cdot \left[1 - \frac{1 + pVE}{1 + pVS} \right]$$

where

- VI: volume of the system supported by the expansion vessel [l]
- VVE: volume of the expansion vessel [l]
- Ce: expansion coefficient of water
- pVE: pre-charge pressure of the expansion vessel [barg]
- pVS: calibration pressure of the safety valve [barg]

If the actual volume of the system is higher than this maximum value, an additional expansion vessel of adequate volume must be installed.

After filling the hydraulic circuit, the pressure at the expansion vessel must be just a little higher than the pre-charge pressure.

If there are points of use placed at levels lower than the level at which the unit is installed, check that the point of use is able to withstand the maximum pressure that can be generated.

7.2 First starting

When the unit is started for the first time, some important tests and checks must be done.



The unit must be started up for the first time by trained personnel from authorised service centres.



The electrical cabinet must be opened exclusively after checking for refrigerant in the air with the help of a gas detector.

7.2.1 Hydraulic tests

In order for the unit to operate, the external OK signal input must be closed - refer to the wiring diagram of the unit.

The external OK signal input must be short-circuited if not needed for system requirements.

Water circulation can be managed by the control of the unit or by a control outside the unit.



If water circulation is controlled by an external control, the pump must be started before the unit starts and stopped after the unit stops.



We advise an advance on starting and a delay on stopping of at least 5 minutes.



Before starting the unit, make sure the system has been bled correctly.



Before starting the unit, make sure the pump has been bled to prevent damage to the hydraulic seals.



For units equipped with pump unit, check that the pumps controlled with direct starting are rotating in the correct direction.



As soon as the plant is commissioned, close all mechanical in the hydraulic circuit that are placed in confined spaces.

7.2.2 Start

Start the unit by acting on the user interface of the control.

Check that the water flow switch/differential pressure switch is working correctly by closing the shut-off valve at the outlet of the unit; this should cause the alarm to be displayed on the user interface of the unit.

If not, restore correct operation.

Reopen the valve, reset the alarm and restart the unit.

For units equipped with pump unit, if the pump is noisy, close the delivery valve until normal operation has been restored. This can occur when the head loss of the system differs considerably from the discharge head of the pump.



If there is a water leak on first start-up, it could be a problem with bedding in of the mechanical seal. We therefore advise pressurizing the pump body 2 or 3 times by closing and opening the delivery valve so as to correctly bed in the seal.

If this operation does not solve the problem, contact the technical support department.

7.2.3 Functional tests

With the starting of the unit, a few seconds after the starting of the pump, if managed by the control, the compressors will start according to the request of the thermoregulation.

Check that bubbles do not appear at the liquid sight glass. The continuous passage of bubbles can indicate there is insufficient refrigerant and it needs to be topped up. In this case, check that the subcooling value is at least 5°C. But the presence of a few bubbles is allowed during transients.

7.3 System testing

Specific logics have been developed according to which the controller manages the hydraulic systems connected to the unit.

The management logics are intended to increase system efficiency and save energy for water circulation at the same time. With the help of these logics, the circulating water fulfils the demands of the system, without exceeding the design flow rate limits and without jeopardising correct operation of the cooling unit.

Each management logic refers to a specific system type and it requires some arrangements both at the time of installation and at start-up.

7.3.1 Flowzer VP

The “VP” function requires that the pump operates at constant speed, which is made possible by the inverter fitted to control it.

The pump speed must be set up to achieve the system rated flow.

This function is useful when the flow rate of the pump aboard the unit is higher than the rated flow. The result of flow rate reduction is energy consumption saving.

The reduction of the pump speed is set as a percentage value of the nominal speed.



When the pump speed is changed manually, attention must be paid to avoid reducing the water flow rate to below the minimum value allowed for the unit.



Do not set the water flow rate outside the operating limits allowed in the Technical Catalogue.

7.3.1.1 Adjustment of pump speed

To set the desired water flow rate as the operating set value, manually check the percentage pump speed to which it corresponds.

Then manually edit the percentage speed of the pump until the water flow rate required for operation is achieved and finally store this value as the operating set.



Editing of the operating parameters requires entry of the Service credentials for access.
The operating conditions are in any case visible also when access is gained from the “**User menu**”.

The necessary steps are described below:

- select the “**Access**” icon and gain access using the Service credentials;
- scroll down with the “**RH arrow**” until the “**Flowzer**” icon appears. When the “**Flowzer**” icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- press the “**RH arrow**” button to access the screen where manual operation is set and the percentage speed of the pump can be edited until the required water flow rate is achieved;
- enter the value of the manually calculated percentage in the operating set field and then reset automatic operation.

The controller in units featuring a heat pump offers the possibility to set a percentage speed for operation in cooling mode and one percentage speed for operation in heating mode.

If two sets are required, the same percentage value must be set in both.



At the end of the manual procedure to determine the flow rate under possible conditions, make sure that operation is switched back to automatic mode.

7.3.1 Flowzer DT

7.3.2 Flowzer DT

The “DT” function is designed to change the pump speed in order to have a constant temperature difference between the unit inlet and outlet.

The resulting effect is that the temperature of water supplied to the system is constant. When the load is reduced, the water flow rate is reduced accordingly, which results in consumption saving.

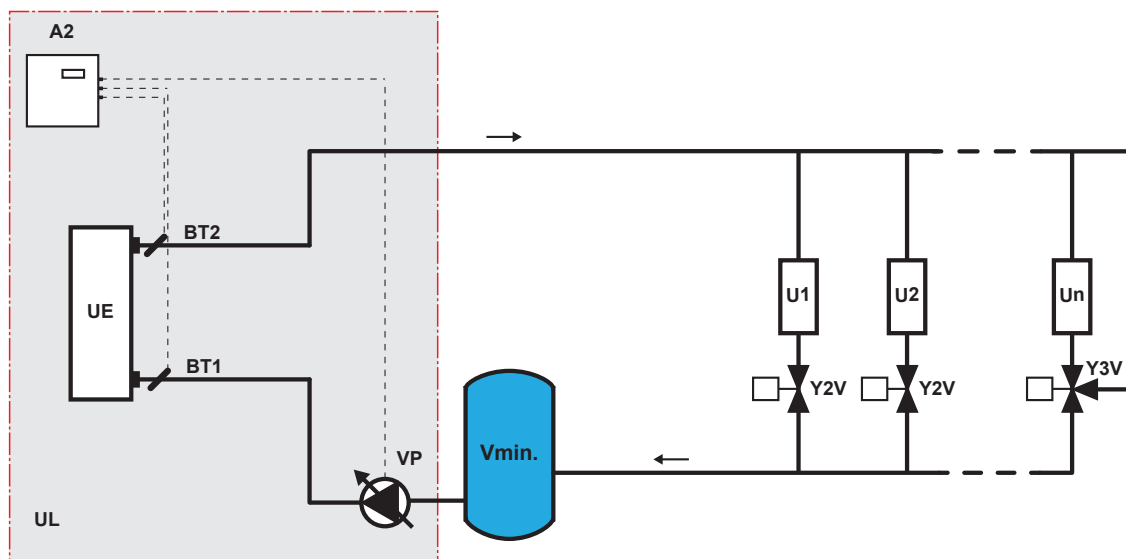
The controller keeps the flow rate through the unit within a range of safety values in order to preserve it in good operating condition.

This function is designed for application on different types of hydraulic circuit in the system that are connected to the unit. Depending on the application, attention must be paid to the construction arrangements of the system.

7.3.3.1 Machine type 1 - old

The pump in the unit is also used for circulating water in the system.

A sample diagram is shown below.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- VP = variable flow pump
- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

This type of system requires that the min. water flow rate is also guaranteed when there is no load. This is made possible through the installation of 3-way valves on the user points.

The installation of 3-way valves on the furthest user points also provides for greater thermal flywheel, which enables limiting the capacity of the buffer tank.

7.3.3.2 Setting the operating setpoint difference

The units are shipped from the factory with a setpoint difference value of 5°C.



Editing of the operating parameters requires entry of the Service credentials for access.
The operating conditions are in any case visible also when access is gained from the “User menu”.

The steps below must be performed to edit the factory value.

- select the “**Access**” icon and gain access using the Service credentials;
- scroll down with the “**RH arrow**” until the “**Flowzer**” icon appears. When the “**Flowzer**” icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the “**RH arrow**” to access the screen where the parameter required to set the setpoint difference value is featured.



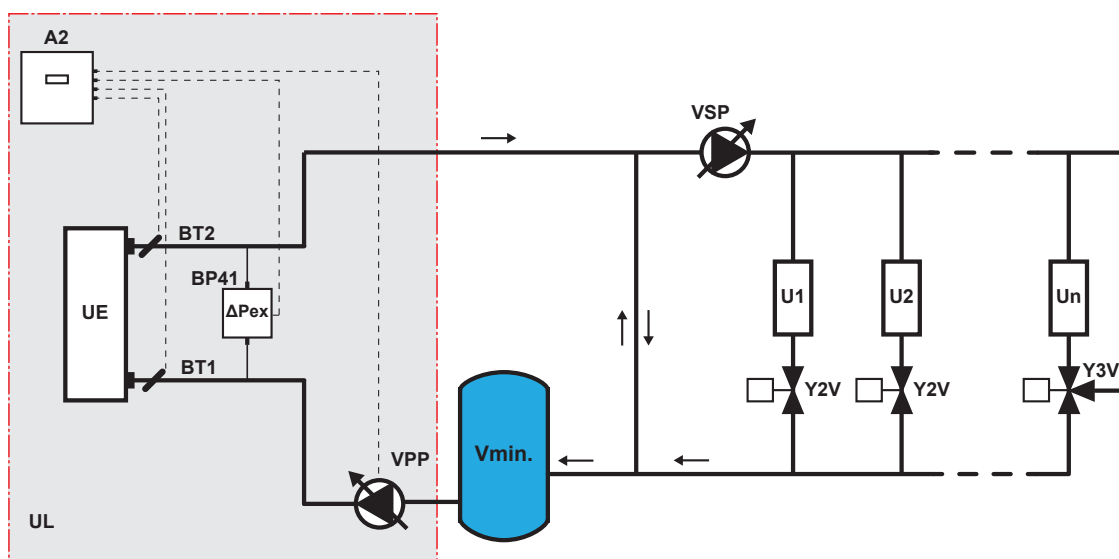
Check that the flow rate through the heat exchanger in the unit, including without thermal load, is within the operating limits admitted in the technical catalogue.

7.3.3.3 System type 2

This system consists of a primary and a secondary circuit and it is also fitted with a hydraulic circuit breaker to make up for any difference in flow rate between the two circuits.

The controller modulates the speed of the pump in the primary circuit in order to keep constant the temperature difference between the unit inlet and outlet. Additionally, it provides for the correct water flow rate at all times by reading the pressure difference on the evaporator.

A sample diagram is shown below.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- BP41= differential pressure sensor;
- ΔP_{ex} = pressure difference at the ends of the unit;
- VPP = variable flow pump in primary circuit;
- VPS = variable flow pump in secondary circuit;

- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

If the operating logic of the secondary circuit includes stopping of the water flow rate, the capacity of the buffer tank must be sized against the min. volume of water required for unit operation.

If user points with 3-way valves are installed in the system and water is circulated to the secondary circuit, the capacity of the buffer tank can be reduced.

To this purpose, the 3-way valves should be fitted on the furthest user points.

The bypass pipe must be of the same diameter as the connections of the unit.

7.3.3.4 Setting the operating setpoint difference

The units are shipped from the factory with a setpoint difference value of 5°C.

The steps below must be performed to edit the factory value.

- select the **"Access"** icon and gain access using the Service credentials;
- scroll down with the **"RH arrow"** until the **"Flowzer"** icon appears. When the **"Flowzer"** icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the **"RH arrow"** to access the screen where the parameter required to set the setpoint difference value is featured.



Check that the flow rate through the heat exchanger in the unit, including without thermal load, is within the operating limits admitted in the technical catalogue.

7.3.3.5 System type 3

The pump in the unit is also used for circulating water in the system.

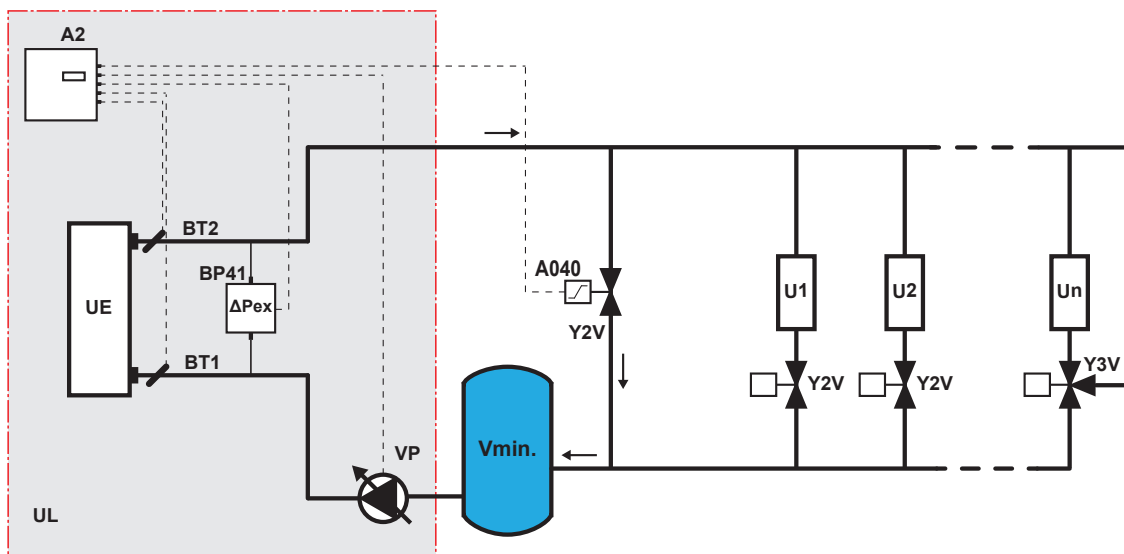
A hydraulic circuit breaker controlled by a bypass valve ensures water circulation also in cases when there is no load.

As the load is reduced, the water flow rate in the system is reduced and so is the pump speed.

If the load demand is such as to excessively reduce the water flow rate in the unit, the bypass valve is opened to make up for any missing water.

The connections of the servo control in the bypass valve have to be implemented as shown in the wiring diagram.

A sample diagram is shown below.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- BP41= differential pressure sensor;
- ΔP_{ex} = pressure difference at the ends of the unit;
- VP = variable flow pump
- A040 = 2-way bypass valve servo control
- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

User points in the system provided with 3-way valves help reduce the capacity of the buffer tank.

To this purpose, the 3-way valves should be fitted on the furthest user points.

The bypass pipe must be of the same diameter as the connections of the unit.

7.3.3.6 Setting the operating setpoint difference

The units are shipped from the factory with a setpoint difference value of 5°C.

The steps below must be performed to edit the factory value.

- select the **“Access”** icon and gain access using the Service credentials;
- scroll down with the **“RH arrow”** until the **“Flowzer”** icon appears. When the **“Flowzer”** icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the **“RH arrow”** to access the screen where the parameter required to set the setpoint difference value is featured.



Check that the flow rate through the heat exchanger in the unit, including without thermal load, is within the operating limits admitted in the technical catalogue.

7.3.4 Flowzer VDE

The “VDE” function is used to set the speed of the pump to such level that the pressure difference between the unit inlet and outlet is kept constant and the water flow rate is consequently kept constant.

The speed of the pump is set automatically to preserve the desired flow through the heat exchanger in the unit.

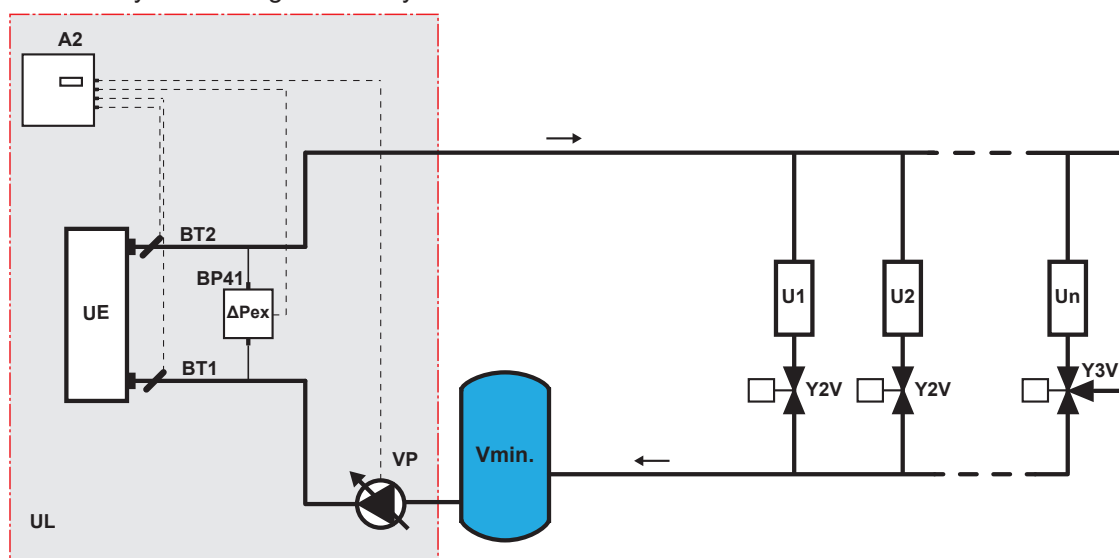
This function is useful when the head of the pump aboard the unit is greater than the system requires, which would result in a higher water flow circulating.

The result of flow rate reduction is energy consumption saving.

The value corresponding to the difference between the input and the output pressure needs to be monitored to ensure the correct water flow.

In heat pump units the controller is designed to offer the opportunity to set two pressure difference values: one for cooling and one for heating.

Please find below the hydraulic diagram of a system where the unit can be installed.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- BP41= differential pressure sensor;
- ΔP_{ex} = pressure difference at the ends of the unit;
- VP = variable flow pump
- ΔP_p = pressure difference at the ends of the system
- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

This type of system requires that the min. water flow rate is also guaranteed when there is no load. This is made possible through the installation of 3-way valves on the user points.

The installation of 3-way valves on the furthest user points also provides for greater thermal flywheel, which enables limiting the capacity of the buffer tank.



Parameters relating to the pressure difference in the evaporator are set up at the factory.

If they need editing, check that the water flow rate through the heat exchanger in the unit is within the operating limits admitted in the technical catalogue.

7.3.4.1 Editing the operating pressure difference in the unit



Editing of the operating parameters requires entry of the Service credentials for access.
The operating conditions are in any case visible also when access is gained from the “User menu”.

The steps below must be performed to edit the factory value.

- select the “**Access**” icon and gain access using the Service credentials;
- scroll down with the “**RH arrow**” until the “**Flowzer**” icon appears. When the “**Flowzer**” icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the “**RH arrow**” to access the screen where the parameter required to set the setpoint difference value is featured.

7.3.5 Flowzer VD

The “VD” function is used to set the speed of the pump to keep constant the pressure difference between the delivery and return lines in the system.

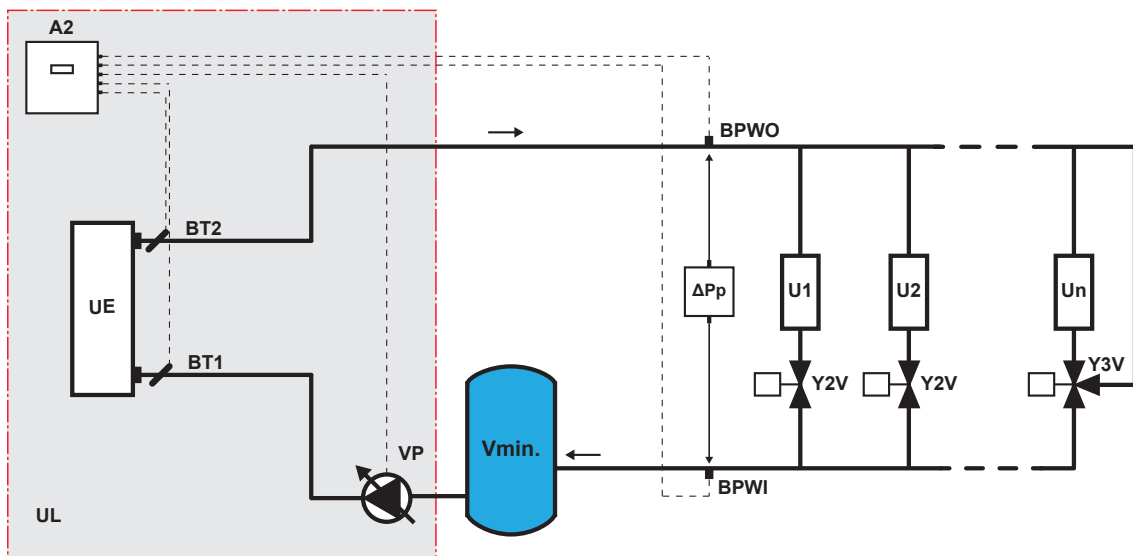
If the pressure difference is kept constant at the ends of the system, the speed of the pump is set automatically in such way that the desired flow rate is preserved as the load varies.

If the demand from the system is reduced, the pressure difference increases and the controller offsets it by reducing the pump speed, which results in energy consumption saving.

The controller in units featuring a heat pump offers the possibility to set a pressure difference for operation in cooling mode and a pressure difference for operation in heating mode, which helps the unit adapt to seasonal requirements.

This function requires the installation of pressure probes on the system delivery and return lines.

Probes are supplied in a kit and installation is to be performed as instructed in the “System components” section. The connection is to be made as shown in the wiring diagram.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- VP = variable flow pump
- BPWO = system/plant delivery pressure sensor
- BPWI = system/plant return pressure sensor
- ΔP_p = pressure difference at the ends of the system

- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

This type of system requires that the min. water flow rate is also guaranteed when there is no load. This is made possible through the installation of 3-way valves on the user points.

The installation of 3-way valves on the furthest user points also provides for greater thermal flywheel, which enables limiting the capacity of the buffer tank.

7.3.5.1 Setting the operating setpoint difference



Editing of the operating parameters requires entry of the Service credentials for access.
The operating conditions are in any case visible also when access is gained from the **"User menu"**.

The steps below must be performed to edit the factory value.

- select the **"Access"** icon and gain access using the Service credentials;
- scroll down with the **"RH arrow"** until the **"Flowzer"** icon appears. When the **"Flowzer"** icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the **"RH arrow"** to access the screen where the parameter required to set the setpoint difference value is featured.



Check that the flow rate through the heat exchanger in the unit, including without thermal load, is within the operating limits admitted in the technical catalogue.

After entering the setpoint difference, we recommend checking that the pump is sized correctly.

Check that the pump can fulfil the max. system demand as follows: open all the user points and check that the speed of the pump is such as to achieve the stored setpoint difference.

If the setpoint difference fails to be achieved, a new pump must be selected.

Close all the user points in the system and check that the water flow rate through the unit falls within the limits admitted in the technical catalogue.

If this condition is not met, replace the 2-way valves in the system with 3-way valves until the min. flow rate is achieved.

7.3.5.2 Checking of system flow rate

After entering the setpoint difference, we recommend checking that the pump is sized correctly.

Check that the pump can fulfil the max. system demand as follows: open all the user points and check that the speed of the pump is such as to achieve the stored setpoint difference.

If the setpoint difference fails to be achieved, a new pump must be selected.

Close all the user points in the system and check that the water flow rate through the unit falls within the limits admitted in the technical catalogue.

If this condition is not met, replace the 2-way valves in the system with 3-way valves until the min. flow rate is achieved.

7.3.6 Flowzer VFPP

The “VFPP” function is designed to control variable flow systems to the primary circuit.

The system keeps stable the difference in the water pressure and temperature in the system delivery line as the demand changes.

The water flow rate and temperature are independent variables and not directly connected.

Control of the “single pump in the system” provides for the necessary flow rate/head, while control of the cooling capacity provides for the correct temperature.

If the demand from the system is reduced, the pressure difference increases and the controller offsets it by reducing the pump speed, which results in energy consumption saving.

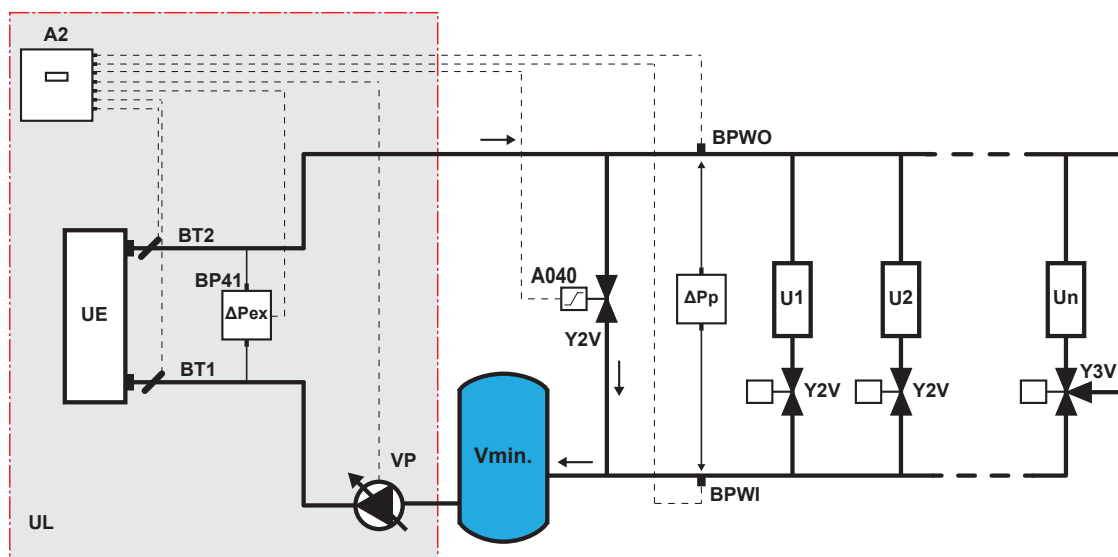
The water flow rate in the primary circuit is always set within the limits required for correct operation of the cooling unit.

The controller in units featuring a heat pump offers the possibility to set a pressure difference for operation in cooling mode and a pressure difference for operation in heating mode, which helps the unit adapt to seasonal requirements.

This function requires the installation of pressure probes on the system delivery and return lines in addition to a bypass valve.

The bypass valve and the probes are supplied in a kit. They must be connected as shown in the wiring diagram.

For this function to be applied correctly, the hydraulic circuit must be made as shown in the diagram below.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- BP41= differential pressure sensor;
- ΔP_{ex} = pressure difference at the ends of the unit;
- VP = variable flow pump
- A040 = 2-way bypass valve servo control
- BPWO = system/plant delivery pressure sensor
- BPWI = system/plant return pressure sensor
- ΔP_p = pressure difference at the ends of the system
- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls

- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

When making the hydraulic circuit as shown in the diagram, attention must be paid to the following:

- The two-way bypass valve supplied by the manufacturer must be installed between the delivery line and the return line of the system on a pipe having the same diameter as the connections of the unit.
- The servo control of the two-way bypass valve must be connected to the terminal board of the electrical control panel of the unit as shown in the wiring diagram.
- The pressure sensors must be connected as shown in the section titled "System components".
- To make the system more reactive and to reduce the capacity of the tank, the furthest users from the refrigerant unit must be fitted with a three-way instead of a two-way valve.
- The tank must complete the quantity of water to ensure that, with points of use switched off, there is circulation of the minimum volume indicated in the installation manual for the unit.

7.3.6.1 Setting the operating setpoint difference



Editing of the operating parameters requires entry of the Service credentials for access.
The operating conditions are in any case visible also when access is gained from the **"User menu"**.

The steps below must be performed to edit the factory value.

- select the **"Access"** icon and gain access using the Service credentials;
- scroll down with the **"RH arrow"** until the **"Flowzer"** icon appears. When the **"Flowzer"** icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the **"RH arrow"** to access the screen where the parameter required to set the setpoint difference value is featured.

7.3.6.2 Instructions for system start-up

In addition to the instructions provided in the section on unit "Commissioning", a check is required in systems featuring the "VFPP" function for correct sizing of the pumps in order to ensure proper setting and increased efficiency under low load conditions.

Correct sizing is obtained with checking of pump operation at the rated flow rate of the system/plant and at the minimum flow rate.

For these checks, it is not necessary for there to be a load demand because these are checks of the hydraulic system.

7.3.6.3 Checking the rated flow rate

Open all the system/plant user points present and wait for about ten minutes until the system reaches an equilibrium.



Access to the function setup parameters can only be gained using the Service credentials.

The following situations can occur:

1. The ΔP_p value reaches the required setpoint within the set differential; the ΔP_{ex} value is within the value range set in parameters "PA22" and "PA55"; the pump works at a percentage higher than 80%; the system can be considered well calibrated at its nominal operating point. But, if in this condition, the pump has to work at below 80%, the pump is oversized for the specific system/plant and should therefore be re-selected, otherwise its control margin would be excessively reduced with consequent reduction in efficiency of the variable flow rate system.
2. The ΔP_p value reaches the required setpoint within the set differential, but the ΔP_{ex} value is higher than the value stored in parameter "PA55". This means that the water flow rate calculated by the system is higher than the required rated flow, as a result of which the ΔP_p setpoint must be reduced until the ΔP_{ex} parameter falls within the value range set in parameters "PA22" and "PA55". In this new condition, the pump must work at a percentage higher than 80%, in which case the check can be considered successfully finished. But, if in this condition, the pump has to work at below 80%, the pump is oversized for the specific system/plant and should therefore be re-selected, otherwise its control margin would be excessively reduced with consequent reduction in efficiency of the variable flow rate system.

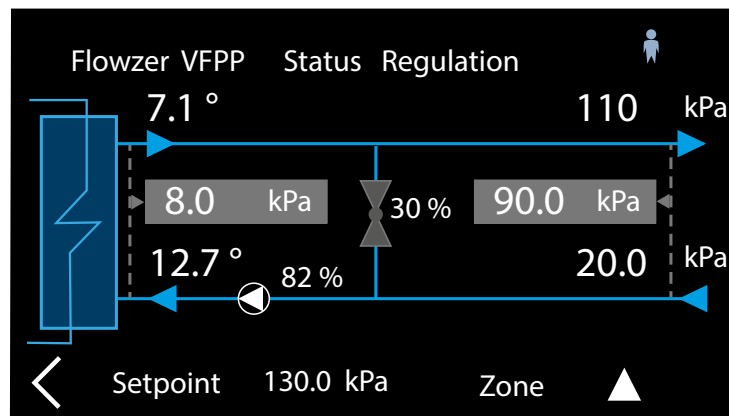
3. The ΔP_p value reaches the required setpoint within the set differential, but the ΔP_{ex} value is lower than the value stored in parameter "PA22". This means the water flow rate calculated by the system is lower than the required rated flow, as a result of which the ΔP_p setpoint must be increased until the ΔP_{ex} parameter falls within the value range set in parameters "PA22" and "PA55". In this new condition, the pump must work at a percentage higher than 80%, in which case the check can be considered successfully finished. But, if in this condition, the pump has to work at below 80%, the pump is oversized for the specific system/plant and should therefore be re-selected, otherwise its control margin would be excessively reduced with consequent reduction in efficiency of the variable flow rate system.

4. The ΔP_p value fails to reach the required setpoint. The pump will operate at 100% (the controller increases the pump speed to reach the setpoint value stored in parameter ΔP_p). In this case, the value of the ΔP_p setpoint must be reduced in order for the pump speed to exceed 80% and for the value stored in ΔP_{ex} to be correct, ranging between the values set in parameters "PA22" and "PA55". If possible, you can calibrate/partially close the user points and then repeat the test.

5. The ΔP_p value fails to reach the required setpoint. As in the previous case, the pump will necessarily operate at 100%, but the value in ΔP_{ex} is smaller than the value in parameter "PA22". This means the pump is insufficient to overcome the total head losses of the system, and therefore, if there are no margins for improvement (partially closed valves/gate valves, clogged filters, etc.), the pump must be replaced with one having a higher head.

Letter "L" appears in the first screen of the Flowzer menu to indicate that the value ΔP_{ex} is lower than the setpoint stored in parameter "PA22".

If the value ΔP_{ex} is higher than the setpoint stored in parameter "PA55", letter "H" appears in this position, instead of "L".



7.3.6.4 Checking the minimum flow rate

Progressively close all the user points and check that the pump speed slows progressively.

If the pump speed fails to be reduced, the reason could be an excessive number of 3-way valves (for example, "Un"-type user points shown in the reference hydraulic circuit).

In this case, you can check with the installer/design engineer whether it is possible to progressively choke the third port of the 3-way valve (bypass port) to obtain a progressive reduction in pump speed and consequent increase in total efficiency of the variable flow rate system.

7.3.7 Flowzer VPS

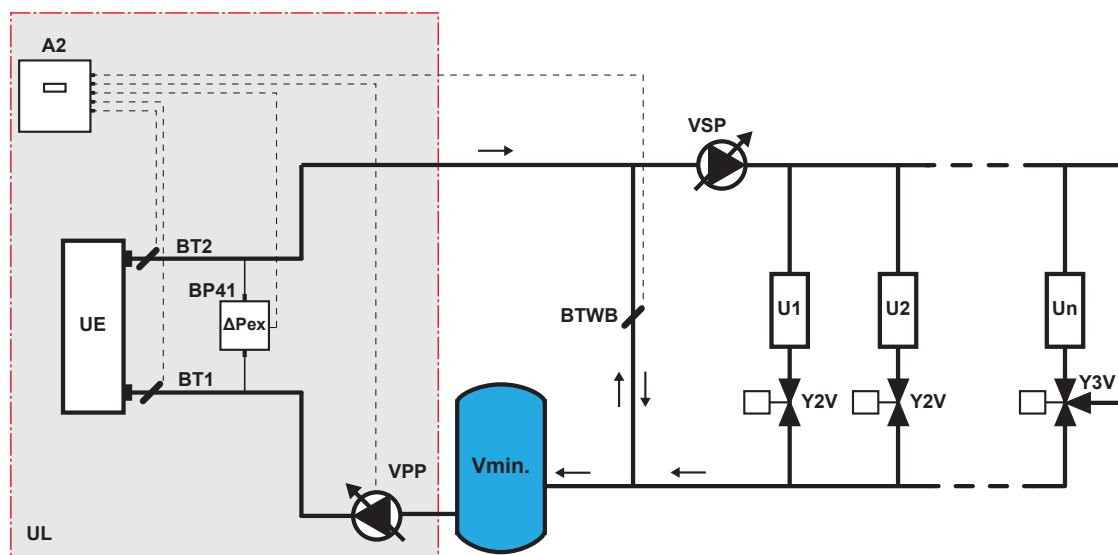
The “VPS” function modulates the flow rate to the primary circuit following the flow of the secondary circuit, taking as reference the difference in the water temperature measured between the outlet of the primary circuit and the bypass pipe.

Water flow rate control in the primary circuit always takes place within the limits set for correct operation of the refrigerant unit.

If the flow in the secondary circuit is reduced, so is the flow in the primary circuit, which results in energy consumption saving.

This function requires the installation of a temperature sensor on the bypass pipe. The sensor must be connected as shown in the wiring diagram.

For this function to be applied correctly, the hydraulic circuit must be made as shown in the diagram below.



The abbreviations present in the diagram indicate:

- A2 = cooling unit controller
- BT1 = unit input temperature sensor
- BT2 = unit output temperature sensor
- EU = heat exchanger in cooling unit
- BP41= differential pressure sensor;
- BTWB = temperature sensor on bypass pipe;
- U1, U2 .. Un = points of use present in the system/plant
- Y2V = 2-way valve servo controls
- Y3V = 3-way valve servo controls
- Vmin = minimum water volume in the system/plant
- UL = limit of the supply.

When making the hydraulic circuit as shown in the diagram, attention must be paid to the following:

- the bypass pipe must be of the same diameter as the connections of the unit;
- the temperature sensor must be installed as instructed in the section “System components”;
- To give greater reactivity to the system/plant and to reduce the capacity of the tank, the points of use furthest away from the refrigerant unit must be fitted with a three-way instead of a two-way valve.
- the tank must supply the amount of water required to ensure that the min. volume specified in the unit installation manual is circulated, even with the user points off.

7.3.7.1 Setting the operating setpoint difference



The value stored in the operating temperature difference parameter, as set at the factory, is the result of our experience with different systems.

An incorrect value will eventually reduce the setting efficiency.



Editing of the operating parameters requires entry of the Service credentials for access.

The operating conditions are in any case visible also when access is gained from the **"User menu"**.

The steps below must be performed to edit the factory value.

- select the **"Access"** icon and gain access using the Service credentials;
- scroll down with the **"RH arrow"** until the **"Flowzer"** icon appears. When the **"Flowzer"** icon is selected, a screen appears that shows the mimic panel of the hydraulic circuit where the main parameters are displayed;
- Press the **"RH arrow"** to access the screen where the parameter required to set the setpoint difference value is featured.

7.3.7.2 Instructions for system start-up

In addition to the instructions provided in the section on unit "Commissioning", a check is required in systems featuring the "VPS" function for correct sizing of the pumps in order to ensure proper setting and increased efficiency under low load conditions.

Correct sizing is obtained with checking of the flow rate in the bypass and in the primary circuit.

The bypass (or hydraulic circuit breaker) compensates any flow rate differences between the primary circuit where the VPS system management is present and the secondary circuit where management is to be provided by the customer.

To have an optimal delivery temperature in the system/plant and maximum efficiency, the flow rate in the primary circuit must be the same as that in the secondary circuit and therefore no water must pass through the bypass.

In the case of system/plant operating conditions with a flow rate lower than 50% of the rated flow rate of the refrigerant unit, the primary circuit water will go through the bypass.

For correct operation of the unit, even when there is no secondary circuit demand, 50% of the flow rate must be ensured in the primary circuit.

This check requires the system to be loaded.

7.3.7.3 Checking the rated flow rate



Access to the function setup parameters can only be gained using the Service credentials.

The operations to carry out are as follows.

1. start the VPS system on the primary circuit;
2. start the secondary circuit at the rated flow rate;
3. allow the system to reach a steady state (stable speed/frequency of the pump).

The check can be considered successful if at steady state the pump of the primary circuit operates at a stable speed above 80% and the pressure difference at the ends of the unit is within the value range set in parameters "PA22" and "PA55".

On the other hand, if the value ΔP_{ex} is higher than the setpoint in parameter "PA55", the rated flow to the secondary circuit is higher than the rated flow of the unit.

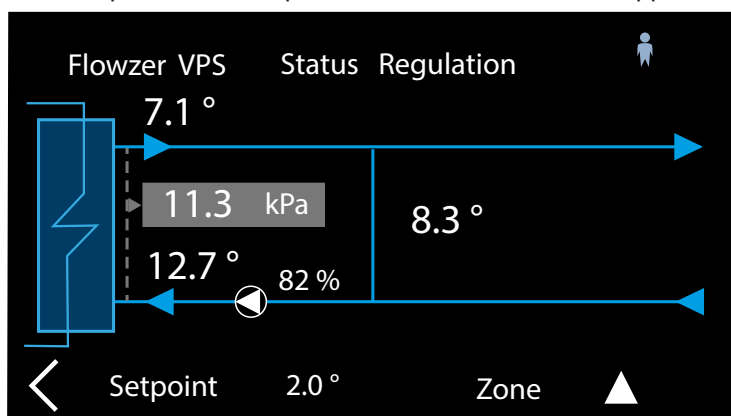
In this condition, the possibility should be investigated to reduce the flow rate to the secondary circuit in order to bring the pressure difference at the ends of the unit below the setpoint in parameter "PA55".

If, at steady state, the pump of the primary circuit works at a stable speed below 80%, the pump is oversized for the specific system/plant and it should therefore be re-selected, otherwise its control margin would be excessively reduced with consequent reduction in efficiency of the variable flow rate system.

Finally, if the pump in the primary circuit at steady state operates at 100% and the value ΔP_{ex} is lower than the setpoint in parameter "PA22", the pump in the VPS system cannot overcome the head losses of the primary circuit. In this case, if there is no margin for improvement on the primary circuit (partially closed valves/gate valves, clogged filters, etc.), the pump must be replaced with one having a higher head.

Letter “L” appears in the first screen of the Flowzer menu to indicate that the value ΔP_{ex} is lower than the setpoint stored in parameter “PA22”.

If the value ΔP_{ex} is higher than the setpoint stored in parameter “PA55”, letter “H” appears in this position, instead of “L”.



7.3.8 Starting a unit with DHW accessory

The above description regards the starting of water production for the air conditioning system.

After making sure the position of the 3-way valve allows correct water circulation, start the operation of the domestic hot water circuit.

Start domestic hot water production by acting on the user interface of the control.

Operation starts only if there is a domestic hot water temperature regulation request for hot water production.



If the unit is enabled to operate for both the air conditioning system and the domestic hot water system and there is no request from either of the two temperature regulation systems, the position of the 3-way valve and therefore water circulation are directed towards the air conditioning system.



If the unit is enabled to operate only for the domestic hot water system and there is no temperature regulation request, the position of the 3-way valve will be directed towards the domestic hot water system but the pump will be disabled.

The procedure for changing operation from air conditioning to domestic hot water and vice versa is always as follows:

- stopping of any compressors in operation;
- stopping of the system pump;
- change of position of the 3-way valve;
- restarting of the system pump;
- starting of the compressors according to the new temperature regulation request.

7.3.9 Start-up of unit featuring 3-way valve option for two-zone control

The section above describes the starting of the water production process in an air conditioning system with only one water temperature value.

Where applicable, two-zone control may be implemented with either one or two 3-way valves.

After making sure the position of the 3-way valve(s) allows correct water recycling in the relevant zone, start the operation of the related circuit.

Start operation of the zone under control by either pressing the relevant commands in the controller user interface or by short-circuiting the digital input in the terminal board.

The zone only gets started if a demand signal has been output by the thermoregulation unit.

7.4 Calibration of safety components



Any work on the unit must be carried out by qualified authorised personnel. Incorrect calibration values can cause serious damage to the unit and harm people.

The control and safety equipment is calibrated and tested in the factory before the unit is shipped.

However, after the unit has been started, the safety devices must be checked (only the high pressure switches).

The checks must be carried out as described in the "Periodic checks" chapter.

The calibration values are shown in the table

Control and safety components	Activation set point	Differential	Reset
High-pressure switch	31,0 barg	4.0 barg	Manual
High pressure safety valve	34,7 barg		

7.5 Checks during operation

With the circuit operating at 100% and stable at working conditions near the nominal ones, check:

- that the electrical absorption of the unit is close to the data shown in the wiring diagram. Considerably different values may be due to the reduced capacity operation of the unit, at working conditions very different from nominal ones, or to the malfunctioning of one or more components.
- that the difference in water temperature seen between the inlet and outlet of the unit falls within the allowed range given in the Technical Catalogue.
- Higher values indicate that there is a reduced flow rate of water through the unit. In this case, it is necessary to check for closed or partially closed shut-off devices in the hydraulic circuit and check the characteristics of the pumps and that they are working correctly.
- Lower values indicate that the water flow rate through the unit is too high. In this case, the water flow rate through the system must be reduced by acting on the control switch (if any) of the pumps or by partially closing the shut-off device placed at the outlet of the unit.

In the winter season, when the unit is set up for heating mode, the following should be checked:

- the difference between the evaporation temperature and the air temperature: it must be less than 20°C.
- If it is higher, check that all the fans are running correctly and that there are no parts obstructing the coil;
- the superheating value of the suction gas. The optimal value must be between 4 and 8°C;

In the summer season, when the unit is set up for cooling mode, the following should be checked:

- that the difference between the condensing temperature and the air temperature is less than 25°C;
- If it is higher, check that all the fans are running correctly and that there are no parts obstructing the coil;
- the superheating value of the suction gas. The optimal value must be between 4 and 8°C;
- the subcooling value of the liquid leaving the condenser. The optimal value must be between 5 and 10 °C.

7.6 Alarms and malfunctions

Possible malfunctions will trigger the protective devices and safety devices of the unit before serious faults occur. All the “warnings” and “alarms” are recorded in the memory of the control and displayed on the display of the unit.



Before resetting an alarm, the cause that triggered it must be found and eliminated.

An alarm going off repeatedly quickly leads to serious damage to the unit.



Unit filled with refrigerant classified as A3 (flammable) A refrigerant leak alarm identifies the potential formation of flammable atmospheres.

Refer to the manual of the control for the alarms and warnings that appear on the display of the unit.

In case of anomalies not handled by the control panel, refer to the following troubleshooting section.

This troubleshooting section does not include causes due to deliberate work or tampering or particularly serious malfunctions, for which a thorough analysis is necessary.

7.6.1 General troubleshooting

SYMPTOM	LIKELY CAUSE	POSSIBLE SOLUTION
The unit does not start, the display is off.	No mains voltage.	Check that the main disconnect switch is in the “ON” position. Check for voltage in the power supply line.
	No voltage to the auxiliary circuit.	Check that the protective devices upline and downline of the transformer of the auxiliary circuit are undamaged. Reset the triggered protective device after eliminating the cause that triggered it.
	Refrigerant leaking or refrigerant detector malfunctioning	Contact the Service Centre.
The unit does not start, the display is off, the control is powered correctly.	The unit is switched off from the display and the display is disconnected or not working.	Restore the connection of the display or replace it.
The unit does not start, the display is off, the control is powered correctly but the LEDs are not flashing.	The control is not working.	Replace the control.
The unit is operating normally, the display is off.	The connection of the display to the control is disconnected.	Restore the connection between the display and the control.
	The display is not working.	Replace the display.
The unit does not start, the display is on.	There is no 230V auxiliary power supply.	Check that the secondary circuit of the 230V transformer is intact.
		Check that the protective devices downline of the 230V transformer are intact.
		Check that the phase sequence is correct and that the phase sequence relay is intact.
Abnormal noises from the unit due to vibrations.	The weight of the unit is not distributed evenly on the base.	Correct the weight distribution of the unit by adjusting the height of the anti-vibration mounts.
Abnormal noises on the hydraulic pipes.	Operation of the system pump outside its performance curve with excessive water flow rate.	If it is not possible to work on the control of the pump, partially close the shut-off device on the delivery side of the unit until the nominal flow rate is restored.

SYMPTOM	LIKELY CAUSE	POSSIBLE SOLUTION
Abnormal noises on the hydraulic pipes.	Presence of air in the system.	Check that the air valves are not shut off by valves. Vent the system.
Presence of oil on the discharge of the safety valve.	Opening of the valve due to failure of the protective devices to operate.	Check that the high pressure switches are working and, if necessary, replace them.
	Opening of the valve due to overtemperature.	The valve must be replaced. Replace the valve and restore the charge.
Water leaks from the pump on first start-up	Bedding in the mechanical seal	Pressurize the pump body 2 or 3 times by closing and opening the delivery valve so as to correctly bed in the seal.

7.7 Temporary stop

The stopping of the unit for a few hours in the day “during non-working hours” or for a few days “over the weekend” is considered temporary.

The unit must be stopped using the display of the control, the external OK signal or via serial if included.

During the temporary stop, the unit must be powered correctly.

When the circulation pump is managed by the control of the unit, if the temporary stop takes place within sub-zero air temperature and the system does not have glycol fluid, make sure water circulation is guaranteed and that no taps or valves are preventing it.

If, in the previous conditions, the circulation pump is not managed by the control, the pump must always be kept running.

When the temporary stop is carried out in this way, all that needs to be done to restart the unit is to set the control to “ON”.

7.8 Stop for long periods of time

If the unit is to remain stopped for a season or for long periods of time, it is necessary to:

- turn the unit off by means of the control switch;
- disconnect the power supply using the switch / general switch of the unit;
- drain the hydraulic system (unless it contains glycol water).

This case record can in fact be traced back to the storage condition; therefore, refer to the relevant set limits.



Repeat the start-up procedure at the next restart.



Before work is started on the unit: check for potentially flammable atmospheres; check for possible ignition sources.



The electrical cabinet must be opened exclusively after checking for refrigerant in the air with the help of a gas detector.



During system drainage operations check that the air intakes/exhausts are open so as to prevent areas under vacuum in the hydraulic system of the unit.



All operations required on the unit for the purpose of maintenance must be carried out by authorised and qualified staff, as required by the local legislation and by European standards EN378-4 and EN13313.



The alarm contact is opened every time the sensor that detects refrigerant aboard the unit is de-energised and energised again. Set a suitable delay in the warning message. A few minutes are required for the sensor to complete the start-up cycle.



Power supply must be cut out upstream of the unit switch.



If the unit is stopped and fails to be energised for a long time, the gas detector and the fan intended to exhaust the air from the technical compartment of the unit are not operational.



If the hydraulic system is discharged during a stop of the unit, turn off the power to prevent the pump from starting, in antifreeze function, without water being present.

8 MAINTENANCE



Unit filled with refrigerant classified as A3 (flammable) A refrigerant leak alarm identifies the potential formation of flammable atmospheres.



The electrical cabinet must be opened exclusively after checking for refrigerant in the air with the help of a gas detector.



All the operations described in this chapter must always be carried out by qualified and authorised personnel.



Be particularly careful when working near the finned coils as the aluminium fins are very sharp.



Before carrying out any work on the unit or accessing internal parts, make sure you have turned off the power supply to it.



The compressors and delivery pipes are very hot. Be particularly careful when working near them.



Do not access moving parts without guards.



In units with capacitors and/or inverters, certain components can remain live for several minutes even after having turned off the main switch.

Wait 10 minutes before working on the electrical parts of the unit.



Circuits supplied from external sources (made with orange cable) can remain live even after the power supply to the unit has been turned off.



Work on the unit only if there is sufficient lighting for the type of work to be carried out.

8.1 Adjustments

All the parameters that control the operation of the unit can be set through the user interface of the control.

Refer to the control manual should modifications be necessary, but contact the manufacturer first.

Calibrations regarding the safety of the unit cannot be modified (safety valves, high pressure switches, fuses, etc.) or are in any case protected from tampering (calibration of thermal overload protection devices, timers, etc.).

If in any case replacement becomes necessary, it is essential to use components supplied by the manufacturer (in the case of adjustable parts) or with the same sizes and characteristics (in the case of fuses).

8.2 External cleaning

The component of the unit that needs most care is the finned pack heat exchanger.

It is essential to keep it clean and free of dirt and/or deposits that can hinder or prevent air flow.

Regular cleaning of the surface of the coil is essential for the unit to work correctly and also increases the operating life of the exchanger and the unit.

Frequent and correct cleaning of the coils contributes to considerably reducing corrosion problems.



While cleaning the finned packed heat exchanger, the electrical control panel must be closed and the main disconnect switch must be locked in the "OFF" position.



Using a jet of water on the coil while it is still dirty will cause deposits and pollutants to remain inside the exchanger, which will make cleaning even more difficult. All the dirt and deposits must therefore be removed from the surface before rinsing.



For units installed in coastal or industrial areas or in areas where there are aggressive chemicals in the air, periodic rinsing with clean water is considerably beneficial and helps counter corrosive effects.



Never clean the coils with chemicals, water containing bleach or acid or basic detergents. These detergents can be difficult to rinse off and could accelerate corrosion on the joint between pipe and fin and in areas where different materials come into contact (Cu and Al).

8.2.1 Cleaning traditional finned coils in Cu/Al

Conventional pipe-fin coils can be cleaned with a vacuum cleaner or a brush with soft, non-metallic bristles.

Always clean in the direction of the fins and never perpendicularly to them. They can easily be bent and damaged.

Clean in the opposite direction to the normal air flow.

The coil can then be rinsed using only drinking water at low pressure (3-5 barg).



Rinsing must be carried out with a low pressure jet of water to avoid damaging the fins.

Never use jets of water or high-pressure compressed air to clean the coil. The force of the jet of air or water could bend the fins, with a consequent increase in aerodynamic head losses on the exchanger and lowering of the performance of the unit.

8.3 Internal cleaning

It is essential to keep the installation site clean and tidy for correct maintenance of the unit and to keep it in good working order.

8.3.1 Cleaning the unit

Keep the inside of the electrical control panel and (where present) the compressor compartment clean.

After working on the unit, always clean the electrical control panel of any work remnants and extraneous components.

Restore the safety devices and protective devices that had to be removed in order to carry out the work.

Use a vacuum cleaner to eliminate small objects, work remnants and/or any dust.



Do not use compressed air

If you have to carry out work on compressors inside the compartment, before closing it again, check that the electrical box of the compressor is closed correctly and that any refrigerant circuit valves are in the correct state, and make sure you do not leave any materials inside the compartment.

8.3.2 Cleaning the plate heat exchangers

Thanks to the generally very high level of turbulence, in plate heat exchangers, a self-cleaning effect takes place in the channels.

However, in some applications the tendency to scaling and/or the formation of deposits in the heat exchanger can be very high (e.g. use of very hard water at high temperatures).

An increase in head losses on the hydraulic circuit and a decrease in temperature difference between water inlet and outlet, are a sign that the exchanger is becoming fouled.

In such cases, the heat exchanger can always be cleaned by circulating an in-situ cleaning fluid (CIP).



When carrying out the operations described here, adopt all the technical and organisational measures provided for by workplace safety laws and regulations; use the personal protective equipment in accordance with the instructions in the safety data sheets for the chemical products used.

Also, all technical and organisational measures for waste water treatment must be applied in accordance with current environmental laws and regulations.

To reduce the extent of scaling and residues, use a 5% solution of oxalic acid $(\text{COOH})_2$ at 20°C as washing fluid: cleaning with acid solution must be carried out for no longer than 15 minutes.

After finishing cleaning with acid detergent solutions, use a 2% solution of sodium bicarbonate (NaHCO_3) at 20°C to neutralise the acid solution.

The flow rate of the acid and basic solution must be at least 1.5 times the operating flow rate with reverse circulation mode. Then wash with plenty of clean soft water until all traces of acid and basic solution have been removed from the heat exchanger. Any traces of acid or basic fluids left inside the heat exchanger can cause serious damage to property and people.



If it is thought that the exchangers will need to be washed regularly, installing CIP valves in the hydraulic circuits will make this operation easier.

8.4 Periodic checks

Carry out periodic checks to make sure the unit is working correctly:



Work on the unit must be performed exclusively after checking for refrigerant in the air, as a result of which a potentially flammable atmosphere may form.



Unit filled with refrigerant classified as mildly flammable A2L or with flammable refrigerant A3, pursuant to ISO 817. Should a refrigerant leak be experienced, potentially flammable atmospheres may form.



Do not introduce sources of ignition in the Atex 2 zone if the installation area is defined as such.



The red or yellow/orange warning light on the door of the electrical panel, where fitted, indicates a refrigerant leak or a malfunction of the refrigerant leak detector. Failure of the warning lights placed on the door of the electrical panel or on the display to go on may be yet another indicator of a refrigerant leak or a malfunction of the refrigerant leak detector, unless the failure is due to a specific power shortage.

Ask for the support of qualified service technicians.



When the unit is de-energised, the corresponding safety chain is not powered and operational.



The warranty is voided if the faults or malfunctions experienced are attributable to failure to comply with the instructions below.

For additional insights, refer to the warranty terms currently in force.



Tests must be performed when the machine is started up the first time and then at periodic intervals.

The number of tests specified refers to a typical installation.

The number of some tests strongly depends on the work conditions and the installation site.

Some installations require more frequent tests. The recommendation is to double the frequency of tests marked with (*) in particular, but not limited to them, especially at the beginning of unit operation.

Some examples include, although they are not comprehensive:

- highly dusty or fouled environments or specially polluting, dirty or aggressive atmospheres may require the tests and/or cleaning of the external coils, units or filter to be carried out more frequently than provided for in this manual;
- an extremely dirty hydraulic system may require checking/cleaning of the water filter to be carried out more frequently than provided for in this manual;
- an extremely dirty hydraulic system may require checking/cleaning of the water filter to be carried out more frequently than provided for in this manual.

The local regulations or the legislation in force may also require periodic testing at higher frequencies, which must be adhered to.

These operations do not include work or adjustments on the refrigerant system and they do not require any specific knowledge.

They can be performed by adequately trained staff following the instructions given in this manual and the correct procedures defined by the existing regulations.

OPERATION	RECOMMENDED FREQUENCY	HOW
Check for possible traces of oil in the machine, on the coils, and on the heat exchangers.	1	Visual inspection. Normally, traces of oil may also be the symptom of a refrigerant leak. Contact the After-Sales Service dept. if this is the case.
Where provided, check the condition of the alarm contacts in the refrigerant sensor if they are connected to external warnings or activations.	1	Visual inspection: check that the status of the alarm contacts is consistent with the alarm being active or not.
Check for active alarms in order to make sure the unit is in regular operating conditions.	1	Check for the icon of the active alarm on the display or on the Web page. Where this is the case, ask for the help of the After-Sales Service dept. and specify the active alarm codes.
Check for abnormal vibration in pipes or compressors; check that the noise level in compressors, fans and hydraulic pumps, where fitted, is regular.	1	Visual inspection. Should abnormal noise or vibration be identified, ask for the help of the After-Sales Service dept.
Check for illegible decals, if any, and have them replaced, and/or replace any missing decals.	4	Ask for new replacement decals from the supplier.
Check for the structural integrity of the machine and/or for corrosion and/or abnormal mechanical stress.	6	Visual inspection. Restore the machine to its original conditions or contact the After-Sales Service dept.
Check for persistent foam in the evaporator sight glass.	1	Contact the After-Sales Service dept. if you identify persistent foam.
Check for any refrigerant leak looking at the display status or the Web pages, or examining the warning lights on the door of the electrical panel and the alarm contacts, if fitted.	1	Visual inspection. If the lights are on, their meaning is illustrated in the section concerning the control panel. Contact the After-Sales Service dept. if a leak is identified.
Check the safety devices in the hydraulic system.	1	According to manufacturer's guidelines. Pay attention to the potential presence of a flammable atmosphere.
Check that the hydraulic circuit is filled.	1	Check the working pressures on the pressure gauges installed in the machine. Where necessary, restore the working pressure to the required values.
Clean the condensate drip tray and its drain.	4	Use compressed air if the material is dry; use pressurised water if the material is wet.
Inspection and cleaning of filter in hydraulic system.	6	Stop the unit following one of the possible stop procedures and check that the water is not flowing. Isolate the water filter hydraulically. Open the filter holder, clean the filter and close the holder again: check that the o-rings are placed correctly.
Check that the expansion vessels in the hydraulic system are in good working order.	6	Refer to the chapter "Inspection of expansion vessel pre-charge"



The operations contemplated below must always be performed by qualified and authorised staff, pursuant to the provisions laid down in Directive EN378-4 and Directive EN22712; staff shall be duly trained on the test procedures, in compliance with all the required safety precautions.

OPERATION	RECOMMENDED FREQUENCY	HOW
Locate refrigerant gas leaks in compliance with the applicable regulations and local standards, where in force and stricter, and in any case whenever a refrigerant leak is suspected to exist.	(**)	Leaks must be sought following methods that are compatible with the type of refrigerant in use, as instructed in this manual. Special care must be taken with flammable refrigerants and leakage of such gas must be located only following the correct procedures. Leakage must be sought across the entire unit and the process must include inspection for leakage in the hydraulic circuit through the heat exchanger.
Perform a general cleaning cycle of the outer surface of the unit based on the level of fouling.	As needed	Use suitable equipment.
Check for oil leaks from the compressor.	4	Fix the leak and clean.
Check for active alarms.	6	Check the causes of the alarm and restore the machine to correct operating conditions.
Clean the filters in the ventilation system of the electrical panel and in the technical compartment.	6(*)	With the unit off, remove the air filters from the unit and clean them with compressed air blown in the opposite direction to the air flow during unit operation.
Clean the grilles of the filters in the heat sinks fitted in the inverters of the compressors installed at the back of or inside the electrical panel.	6(*)	Using compressed air, in opposite direction to the air flow.
Inspection for pipe/heat exchanger insulation (refrigerant and hydraulic circuit).	6(*)	Visual inspection. Replace any damaged insulation element.
Repeat the tests illustrated in the chapter "Inspections during operation".	6	Compare current and previously recorded data. Where evident differences are identified, find the cause(s) and restore the unit to its original conditions. Contact the After-Sales Service dept. if you encounter difficulties.
Test that the digital inputs to which the main safety devices are connected (e.g. high pressure switches, cut-out switches, etc.) are in good working order.	6	To perform the test, cause the safety devices to trip manually or plug them out in the terminal board. With reference to the wiring diagram, go to the user interface or the WEB pages and check that the input status has changed. Contact the After-Sales Service dept. if the test is not successful.
Check the outlet point that is directly placed on the safety valve or at the end of the ducting pipe if the valve is ducted.	6	When the unit is off, visual inspection or using a leak detector. The outlet point/pipe should be provided with plugs for protection against dirt and clogging.
Check that the protection plugs on the outlet point/pipe of the safety valves are in good condition.	6	Visual inspection. Open plugs are a symptom of potential safety valve tripping. If the unit is filled with flammable refrigerant, special care must be taken because a flammable atmosphere may be present (check the extent of Atex 2 zone).

OPERATION	RECOMMEN- DED FRE- QUENCY	HOW
Check for abnormal vibration/noise or mechanical malfunctions in the refrigerant circuit and its components, including pipes, valves, compressors, fans, etc.	6	Visual and noise level inspection. Fix any malfunctioning part. Contact the After-Sales Service dept. if you encounter difficulties.
Check that the compressor mounting screws are not slackened.	6	Tighten the screws, if they are loosened.
Checking of alarm history log and download of log file package.	6	Contextualise the active alarms to clear their causes. Contact the After-Sales Service dept. if you encounter difficulties.
Checking of controller operating parameter setpoints.	6	Make a comparison between the original factory map of parameters and the map in the unit.
Check that any differences are consistent with the setpoints stored on the machine by our after-sales technicians.		
Check the tightness of the electrical terminals in the electrical control panel and in the terminal boards of the compressors.	6	Check that the clamps are tightened appropriately.
Check the moving and fixed contacts of the circuit breakers.	6	Clean the contacts or replace them where necessary.
Visual inspection of both internal and external components in the unit.	12	Visually check that the electrical and/or mechanical components inside the unit are not damaged and/or blown, or they do not show signs of corrosion. Damaged components must be repaired or replaced timely. If safety is jeopardised, the unit must be stopped until the involved component is repaired or replaced.
Visual inspection of vibration dampers (machine, compressor).	12	Check that the vibration dampers are not damaged. Check that the machine does not vibrate or transmit abnormal vibration. If one or more than one vibration damper is damaged, it must be timely replaced.
Check that the heaters in the compressor crankcase are in good working order.	4	Check that current transits in the power cables of the heaters fitted in the compressor when they are not in operation.

OPERATION	RECOMMEN- DED FRE- QUENCY	HOW
If the unit features metal filters on the coils, clean them.	6(*)	Remove the filters from the unit and clean them with compressed air blown in the opposite direction to the air flow during unit operation. Use a jet of water if they are completely clogged.
Clean the air filters.	6(*)	With the unit off, remove the air filters from the unit and clean them with compressed air blown in the opposite direction to the air flow during unit operation.
Clean the finned coil.	6(*)	Follow the instructions given in section "External cleaning", based on the type of coil installed.
Fan inspection:	6	Visual inspection.
Check the condition of the fans, their mounting and balancing.		
Check that all the fans are in operation.		If they are not, restore them to correct operating conditions.
If the fans have variable rotation speed, check that their rotation is consistent with the control signal.		
Check that the differential air pressure switch is in good working order.	12	Let the ventilation system run and plug out the flow switch in the terminal board, then check that the relevant alarm becomes active.
Carry out a defrosting test.	6	Check that the defrosting cycle is performed correctly.
Twice a year, in winter.		Contact the After-Sales Service dept. if it is not performed correctly.
Visual inspection of hydraulic pumps.	6	Check for noise and vibration in the hydraulic pumps, if fitted.
		Make sure there are no water and/or water and glycol mixture leaks.
		Abnormal noise and vibration are symptoms of potential air in the circuit and, as a result, of cavitation or mechanical problems in the bearings and seals.
		Restore the unit to normal operating conditions.
		Contact the After-Sales Service dept. if you encounter difficulties.
Check that the differential water pressure switch or the flow switch (where present) is working correctly.	6	Switch off the compressors and let water flow through the system: close the outlet valve from the unit provided on the hydraulic circuit and check that the status of the differential pressure switch/flow switch changes.
Check the safety devices in the hydraulic system.	6	According to manufacturer's guidelines. Pay attention to the potential presence of a flammable atmosphere.
Inspection for water quality.	12	Check that the values match those in the table given in chapter "Water composition"
Inspection of pressure drops in plate heat exchangers.	12	Measure the working pressures of the unit and compare them with the values recorded upon starting.
		Should evident differences be identified, the plate heat exchangers must be cleaned.
		Refer to the chapter "Cleaning the plate heat exchangers".
Check for water or water and glycol mixture leaks from the hydraulic circuit.	12	Visual inspection. If this is the case and the glycol percentage is not correct, top up the missing amount to the expected freezing point.

OPERATION	RECOMMEN- DED FRE- QUENCY	HOW
Refrigerant leak detector reading test.	12	Contact the After-Sales Service dept.
Check that the cable glands in the unit are correctly tightened.	12	Refer to the chapter "Atex cable glands".
Replacement of sensing element in refrigerant leak detector.	60	Contact the After-Sales Service dept.

8.4.1 Logbook

When the refrigerant charge exceeds 3 kg, a logbook shall be prepared upon installation of the system by the installer.

In the logbook, at least the following information shall be recorded:

- a) the details of the maintenance and repair works;
- b) the quantities, kind of (new, reused, recycled, reclaimed) refrigerant which have been charged on each occasion, the quantities of refrigerant which have been transferred from the system on each occasion (see also EN 378-4);
- c) the results of any analysis of a reused refrigerant;
- d) the source of the reused refrigerant;
- e) changes and replacements of components of the system;
- f) the result of all periodic routine tests;
- g) significant periods of non-use.

The methods of recording and storing the aforementioned information are indicated in UNI EN 378-4".

8.5 Unscheduled maintenance

After correctly starting-up and carrying out the relevant checks, the units normally do not need any intervention by the customer service in order to check the charge of the refrigerant gas.

8.5.1 Special work

With use of the unit, particular situations may occur that require work to be carried out promptly.



Even in an emergency, work on the unit must be carried out by skilled personnel in safe conditions.

The presence of oil on the unit, on the pipes or on parts of the unit can be a sign of gas leaks.



Repair the leakage point and restore the refrigerant charge with great care; put in place all the possible safety precautions, in compliance with standard EN378-4 and the existing regulations, taking into account that the unit uses refrigerant class A3, i.e. flammable and non toxic refrigerant.

In the case of small oil leaks, clean the dirty parts with absorbent cloths, otherwise recover the leaked oil with absorbent sheets. In any case, the material used must be disposed of in accordance with current rules and regulations.

Check whether it is necessary to restore the oil charge.

In the case of spillage of the water and glycol mixture of the system, stop the operation of the unit and immediately stop the supply by closing the valves to isolate the leaking part.

Prepare suitable means for containing the spillage (absorbent rolls, cloths, sheets).

As far as possible, recover the liquid with a wet vacuum cleaner.

In the event of environmental damage that will require reclamation work, inform the relevant authorities.

The recovered liquid and the material used must be disposed of in accordance with current rules and regulations.

9 DECOMMISSIONING

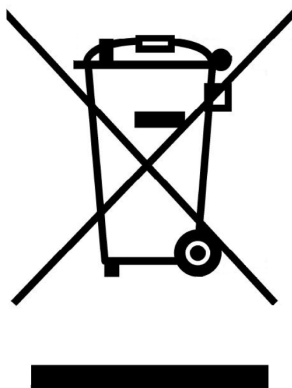
With reference to the European waste management directive, we inform you of the following:

- The owner of electrical and electronic equipment (EEE) is obliged not to dispose of it as non-separated municipal waste, and must dispose of it via separate collection through public or private waste collection systems as required by local regulations.
- The owner can return EEE to the dealer at the end of its life when purchasing equivalent new equipment.

This EEE may contain hazardous substances such as refrigerant gases, lubricating oils and accumulators or other materials, and improper or incorrect disposal of them may have adverse effects on human health and the environment.

Incorrect disposal of them also entails penalties as provided for by local regulations.

The symbol shown on the equipment, which indicates separate collection of EEE, is a crossed out wheelie bin accompanied by a solid horizontal bar and identifies that it was put on the market after 13 August 2005.



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